Key Information Summary (KIS) Newsletter

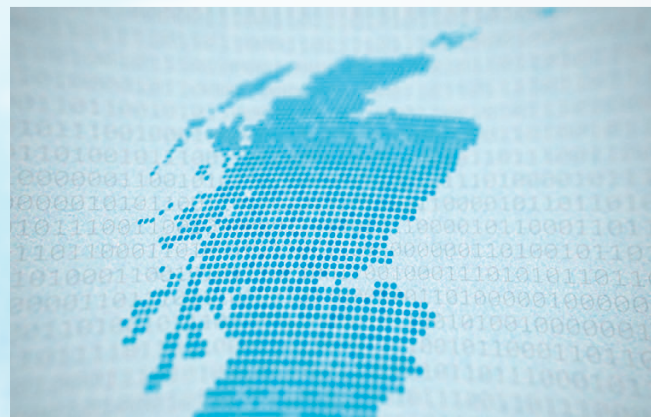**NHS National Services Scotland**

October 2013 | Issue 7

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Welcome

Welcome to the latest Key Information Summary Newsletter.

The Key Information Summary is now in use in over 900 practices across Scotland with practices reporting that it is straightforward to use and a huge improvement on ePCS.

NHS Forth Valley practices have led the way and completed two evaluations which show positive reports from users and patients, with some ideas for improvement and suggestions for further development. Known issues are documented in this newsletter along with timescales for their resolution, but any other problems should be reported to the local helpdesk in the first instance.

The rollout of KIS has been accelerated in order to help practices to fulfil some of the requirements for the new clinical areas in the GP contract by making ACP's (Anticipatory Care Plans) available to unscheduled care with patient consent. Further detailed information is available on the KIS website along with contact details for the KIS project team (see the last page of this newsletter), and we welcome any feedback or questions.

This is almost the last KIS newsletter as the project will be completed at the end of 2013 once all practices are using KIS. All suggestions for future development and requirements are still welcome and should be sent to any of the contacts listed at the end of this newsletter.

Jonathan Cameron
KIS Programme Manager

eHealth Insider Award

FINALIST

The KIS Programme was confirmed as the winner of the "Excellence in Major Healthcare IT Development" category at the eHealth Insider Awards 2013.

We are very proud to have received this UK wide recognition and many thanks to everyone for your support in making this happen!

Dr Libby Morris, Chair of KIS Project Board and Dr Beena Raschkes, NHS Tayside, Joint Clinical Lead IM&T, collect award on behalf of the KIS programme.
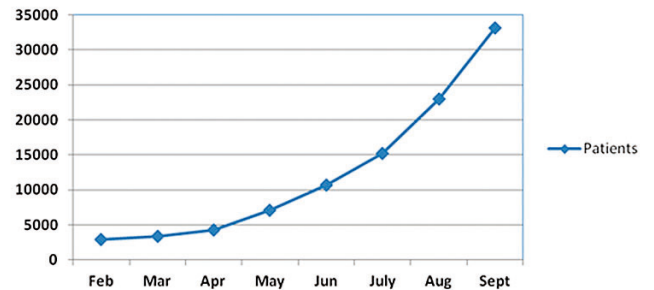
Progress Report

Great progress has been made with the rollout of KIS, and 915 practices across all 14 Health Boards in Scotland are now live with KIS. Up to the 14th of October, a total of 38,000 KIS records have been sent to ECS with an average of 2,000 KIS records being added each week over the past 3 months.
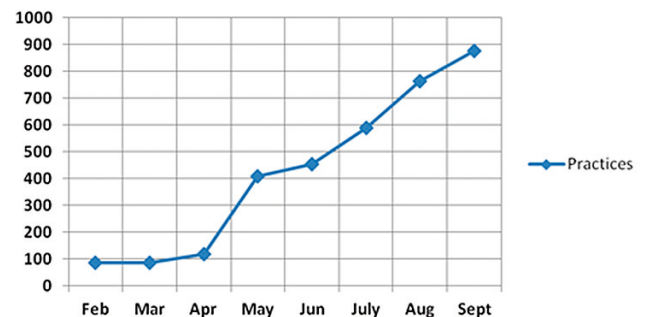
The graphs shown here up to the end of September illustrate how the rollout has progressed for the number of patients and the number of practices now live with KIS.

Health Boards will be using this information to track progress against the new GP Contract as part of formal reporting requested by Scottish Government.

Total KIS Patients

Total KIS Practices Live

GP Contract Information

Guidance on the use of ACP's and the new GP contract has been released by Scottish Government and includes advice on the use of SPARRA to identify patients that would benefit from having an ACP and a KIS in place. The guidance also confirms that ACP's should be shared using KIS to ensure that patient information is available as widely as possible.

www.ecs.scot.nhs.uk/wp-content/uploads/QoF-QP-ACPPolypharmacy-Summary-Guidance.pdf
(N3 access only)

New Requests for Change (RFC) have been raised by Health Boards with the GP Change Advisory Board (CAB) to support the QoF reporting requirements for KIS. Further details on these requirements are provided in the GP supplier section on this newsletter.

GP Practice System Updates

Vision: The KIS pilot was completed at the start of July 2013 and practices using Vision have been switched on gradually. There are now over 420 Vision practices live and the remaining practices are expected to go live shortly.

Vision training information and a User Guide for KIS are available at the following link: www.inpshelp.co.uk

Requests for Change to Vision have been submitted to the GP IT Change Advisory Board (CAB) focusing on improving the reporting of KIS as part of the new GP Contract.

Based on a specification developed by NHS Highland, the main change requested is for an improved Clinical Audit report to be available to report on the number of patients within a practice that have a KIS or with specific read codes recorded.

Other changes raised by NHS Tayside and NHS Lothian include new KIS templates for patients and clinical users, which will allow KIS to be more easily filled in by community based users for adding to the patient record in the practice.

Vision users have also requested a change to the consent for ePCS and KIS patients so that consent is only requested once. This change is being evaluated and will be taken forward with the GP IT CAB in due course.

EMIS: All EMIS practices in Scotland now have KIS installed.

The next release of EMIS will be rolled out shortly (Release E) and the final release for KIS is on track for the end of 2013 (Release F). Both releases contain changes and improvements to the user interface for EMIS, and will make the addition of information for Palliative Care patients easier to include.

EMIS are updating the "Known Issues" documentation as part of the Release E rollout and this will be available on the KIS website once published. The document will also be shared with local Health Boards through the EMIS helpdesk. Sharing this document aims to reduce the number of support calls raised regarding KIS and to avoid flagging an issue that has already been reported or planned for fixing.

Following a request from NHS Lothian, an RFC has been raised to allow printing of a KIS patient report without the patient medications listed. One further RFC from NHS Fife has requested that new read codes should be used for the recording of Mental Health Care Plans following a change to the code needed for the GP Contract.

Both of these changes will be taken forward under the governance of the GP IT CAB.

End User System Updates

Practice Extracts

All practices are now live with extracts every 2 hours for ECS and further work is underway to optimise this process so that KIS information is available as quickly as possible.

Once the consent button has been set for a patient, all future changes to the KIS information that have been selected by the user will be updated automatically.

Adastra (OOH)

All Health Boards are expected to have the latest version of Adastra in place with all alerts as part of the rollout of the Health Improvement Scotland (HIS) National Indicators for Out of Hours.

Any issues with Adastra and KIS should be reported to the Adastra support desk in the first instance.

NHS 24

NHS 24 will add their own flag onto any record that has KIS information so that the call handler will be able to prioritise these calls. The KIS information will be available to the nurse advisor as part of the patient record. The new NHS 24 system currently in development will enable faster access to KIS.

SAS (Scottish Ambulance Service)

SAS are continuing to enhance and improve the access to KIS information, and further developments are planned to automatically flag KIS as part of a patient call to the Ambulance Service.

KIS information is available to SAS call handlers who are able to send a patient KIS to paramedics on the scene.

A&E and other Web Browser users

A&E Users will be able to see KIS information as part of a normal ECS access through the web browser or, in some Health Boards, through the Clinical Portal. Integration work is also underway for A&E users of TrakCare.

TrakCare PMS (including A&E Module)

Discussions have been held with InterSystems and the KIS interface is currently in development, led by NHS Lothian.

This development will ensure KIS is available at the click of one button instead of prompting for a separate user name and password, which is currently required.

Clinical Portal

The Harris Clinical Portal (Southern Consortium) is expected to go live in NHS Lothian and will be rolled out to the other Health Boards shortly thereafter.

The Glasgow Clinical Portal (Orion) development is complete and is expected to be ready for piloting in NHS Greater Glasgow & Clyde shortly. The same interface used for the Orion Clinical Portal will also be used in the NHS Lanarkshire portal once it goes live in Glasgow.

Access to KIS through the NHS Tayside Portal is being developed. Future integration with systems such as MiDIS (Multi-Disciplinary Information Systems) including the Mobile version is planned as part of future developments of KIS.

Clinical Communication

Forth Valley evaluations of KIS

NHS Forth Valley has undertaken two separate evaluations, the first of which was focused on the use of KIS within GP Practices, while the second one was focused on the availability and use of KIS in the Neurology Department at Forth Valley Royal Hospital.

The reports are available at the following links (N3 access only): www.ecs.scot.nhs. uk/wp-content/uploads/Report-Pilot-KIS-implementation-evaluation-2013.pdf

www.ecs.scot.nhs.uk/wp-content/uploads/Final-KIS-report-May-2013.pdf

KIS Clinical FAQ's

The frequently asked questions will be updated shortly as part of the project closure. The latest version is available from the following link (N3 access only): www.ecs.scot.nhs.uk/wp-content/uploads/2013-02-14-KIS-FAQs-v2.3.pdf

The FAQ's include detail on KIS Consent, KIS Audit, the overlap with ECS and ePCS, and important points on patient communication.

All of the above information (including the Easy Read version of the Patient Leaflet) is also contained on the SNUG (Scottish National Users' Group) website at: www.snughealth.org.uk/members/areas-of-interest-for-vision-and-emis-users/key-information-summary

Patient Communications

KIS Patient Leaflet

The Patient Leaflet is currently available at the NHS 24 website at the following link: www.nhs24.com/Explained/MyInfoNHS24/WhatisKIS

KIS Patient Poster

A KIS Poster for patients is available at the NHS 24 website at the following link: www.nhs24.com/Explained/MyInfoNHS24/WhatisKIS

KIS Patient FAQ's

This document is available on the ECS website at the following link: www.ecs.scot.nhs.uk/wp-content/uploads/2013-04-05-KIS-Patient-FAQs-v2.01.pdf (N3 access only)

Project Closure

The project will be completed by December 2013 and responsibility for the maintenance of KIS will lie with the ECS Service Board under the chairmanship of Dr Ian Thompson. The ECS Service Board will also be responsible for taking forward any change requests for future KIS enhancements.

A Lessons Learned workshop is currently being planned and a final project report will be produced. One final KIS newsletter will be published in early December 2013 to summarise the completed activities.

The KIS webpage will also be updated with project closure documentation.

Contacts for Further Information

Information on KIS is available from:

Dr Libby Morris, Chair of KIS Project Board, eHealth Lead for Primary Care, SGHSC Directorate, GP in NHS Lothian: libby.morris@nhs.net

Jonathan Cameron, Programme Manager of KIS Project, National Information Systems Group (NISG): jcameron2@nhs.net

Patient Information on KIS is available on the NHS 24 website:
www.nhs24.com/Explained/MyInfoNHS24/WhatisKIS

For further news on KIS, please refer to the KIS Website and Blog:
www.ecs.scot.nhs.uk/kis (N3 access only)

www.keyinformationsummary.org.uk

October 2013