

Closing the Loop

Dr. Sam Patel - Clinical Project Lead

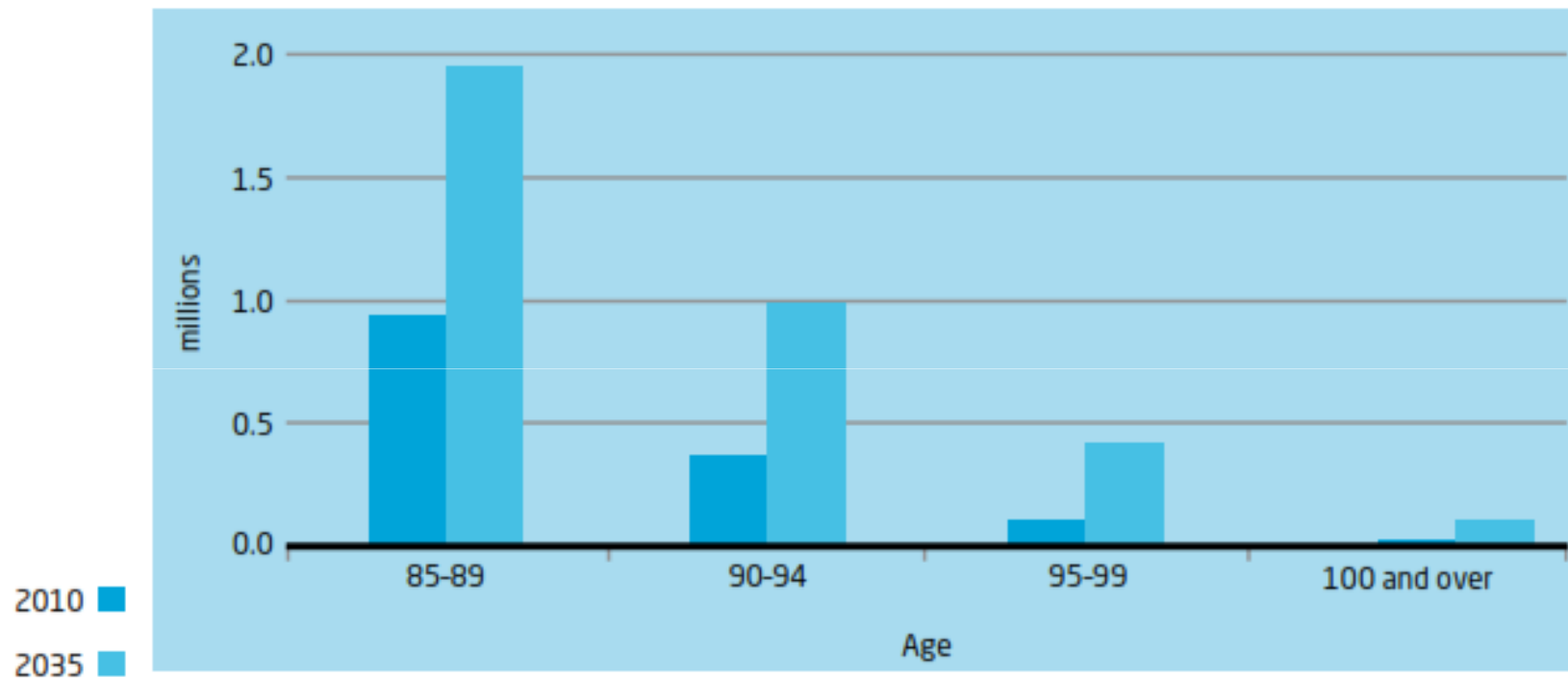
The Challenges



- Care is becoming more complex
- Polypharmacy is becoming the norm
- 40% of serious medication errors are due to transcription₁.

1. Williams, D. J. P. (2007). "Medication Errors." J R Coll Physicians Edinb **37**: 343-346.

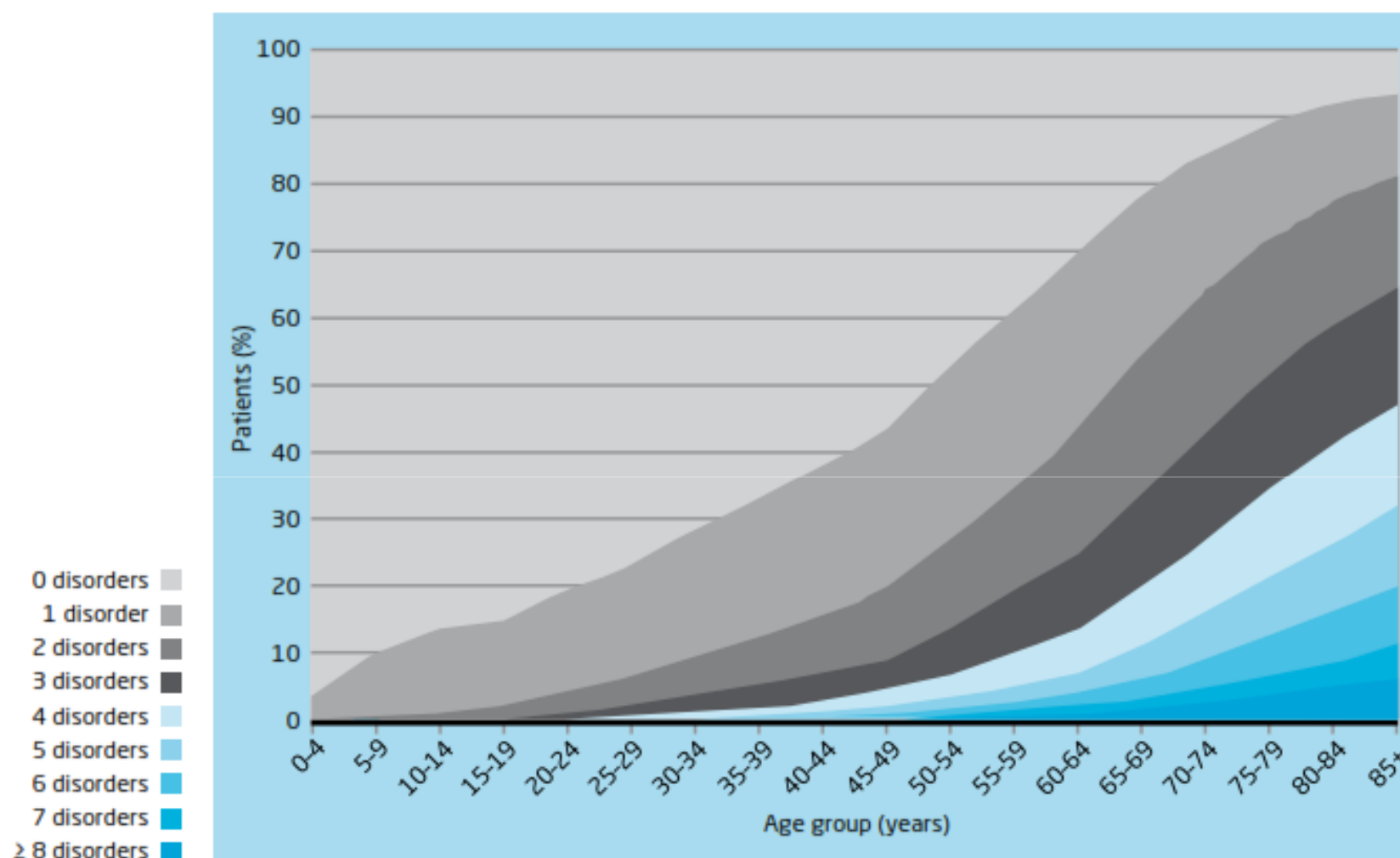
Figure 7 Estimated and projected population aged 85 and over, United Kingdom, 2010 and 2035



Note: The number of people aged 90 and above is projected to more than triple by 2035; the number of people aged 95 and above is projected to more than quadruple; and the number of centenarians is projected to rise from 13,000 in 2010 to 110,000 in 2035, a more than eightfold increase.

Source: Office for National Statistics (2011)

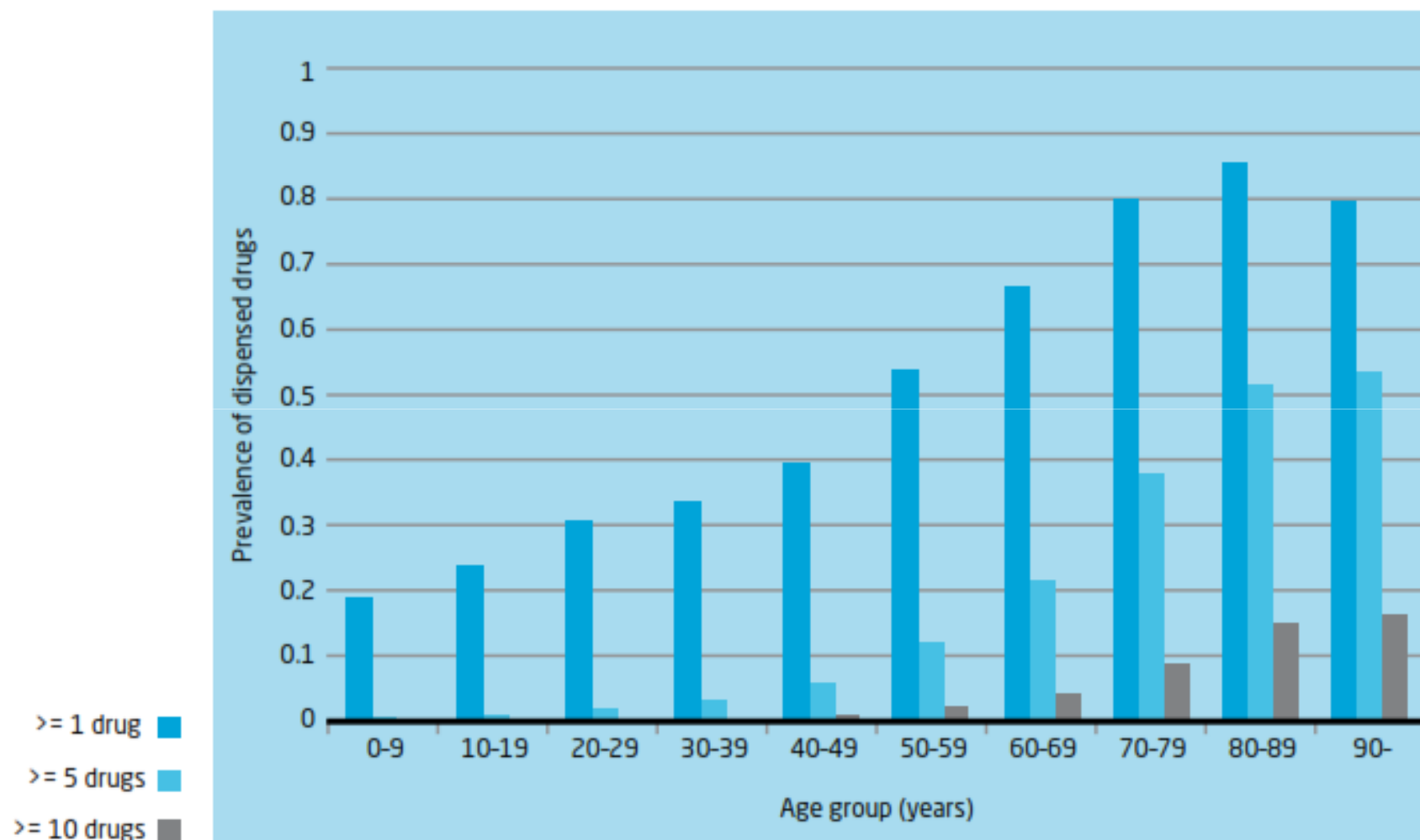
Figure 5 Number of chronic disorders by age group



Note: This figure shows how common it is to have significant long-term conditions in relation to age. Few people (fewer than 30 per cent) do not have at least one condition by the age of 60, and many people will have two or three.

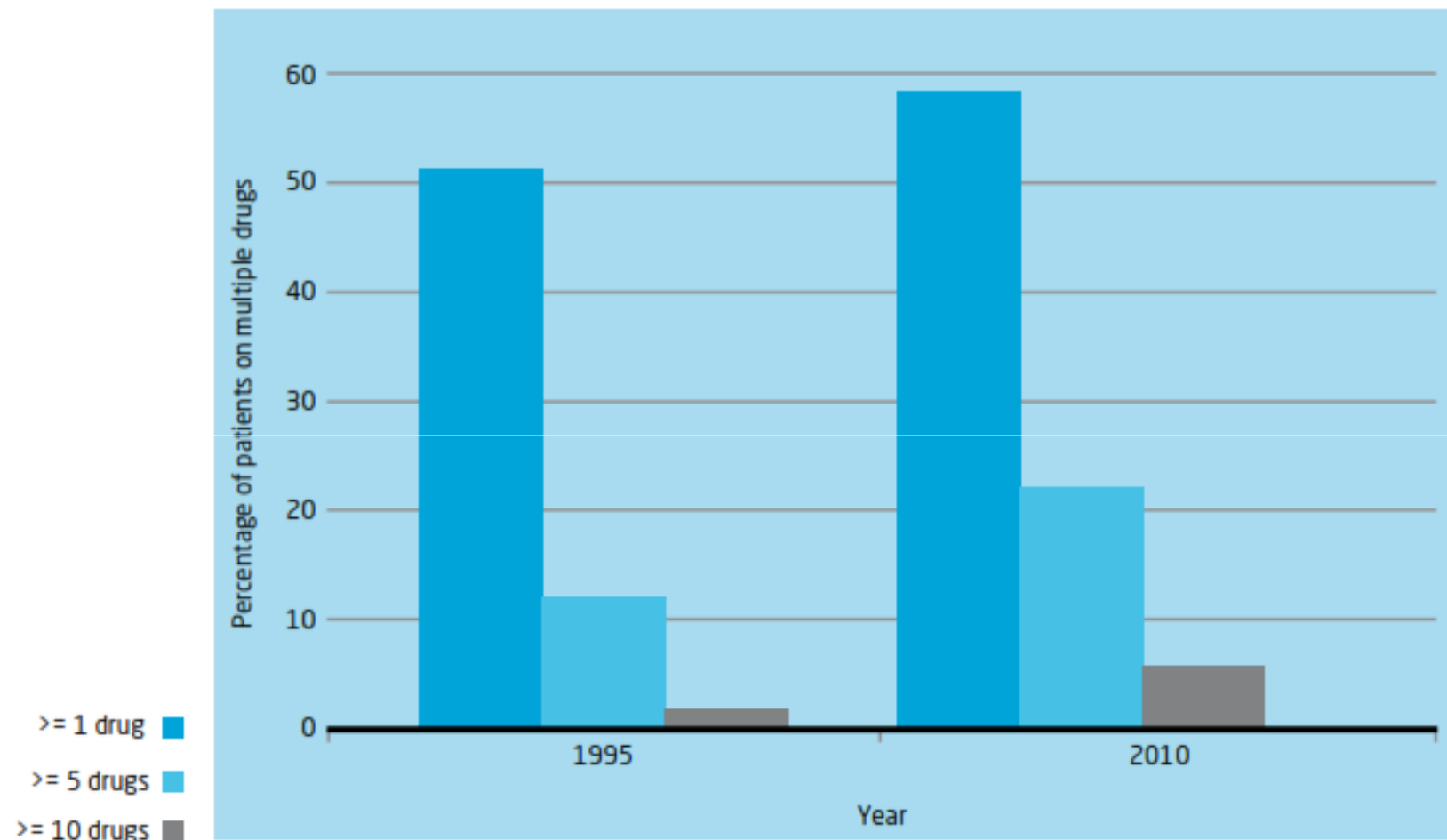
Source: Barnett *et al* (2012)³

Figure 4 Polypharmacy, Sweden, 2005 to 2008



Source: Hovstadius et al, (2010b)

Figure 3 Multiple drug use, Scotland, 1995 and 2010



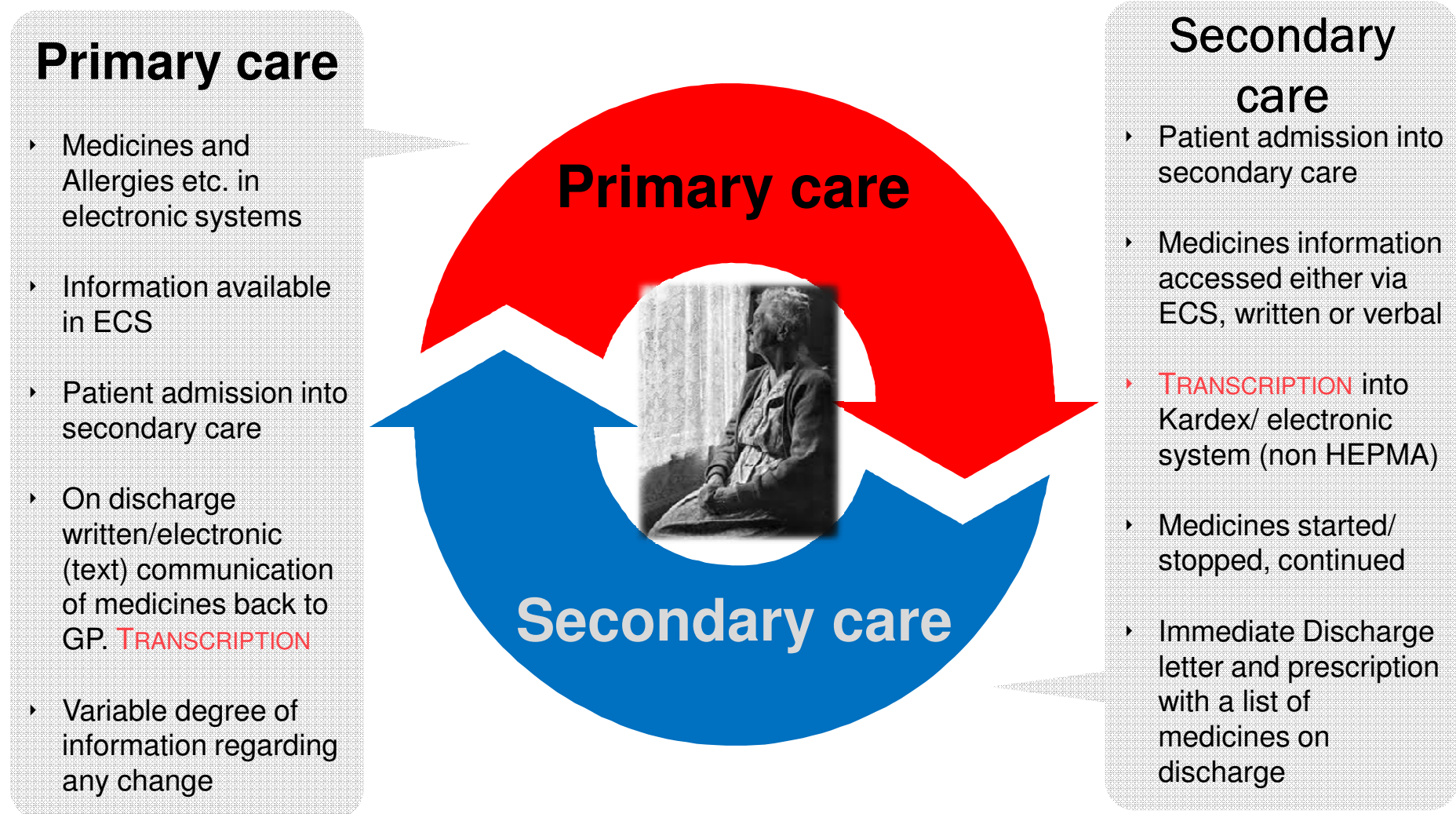
Source: Guthrie and Makubate (2012) ²

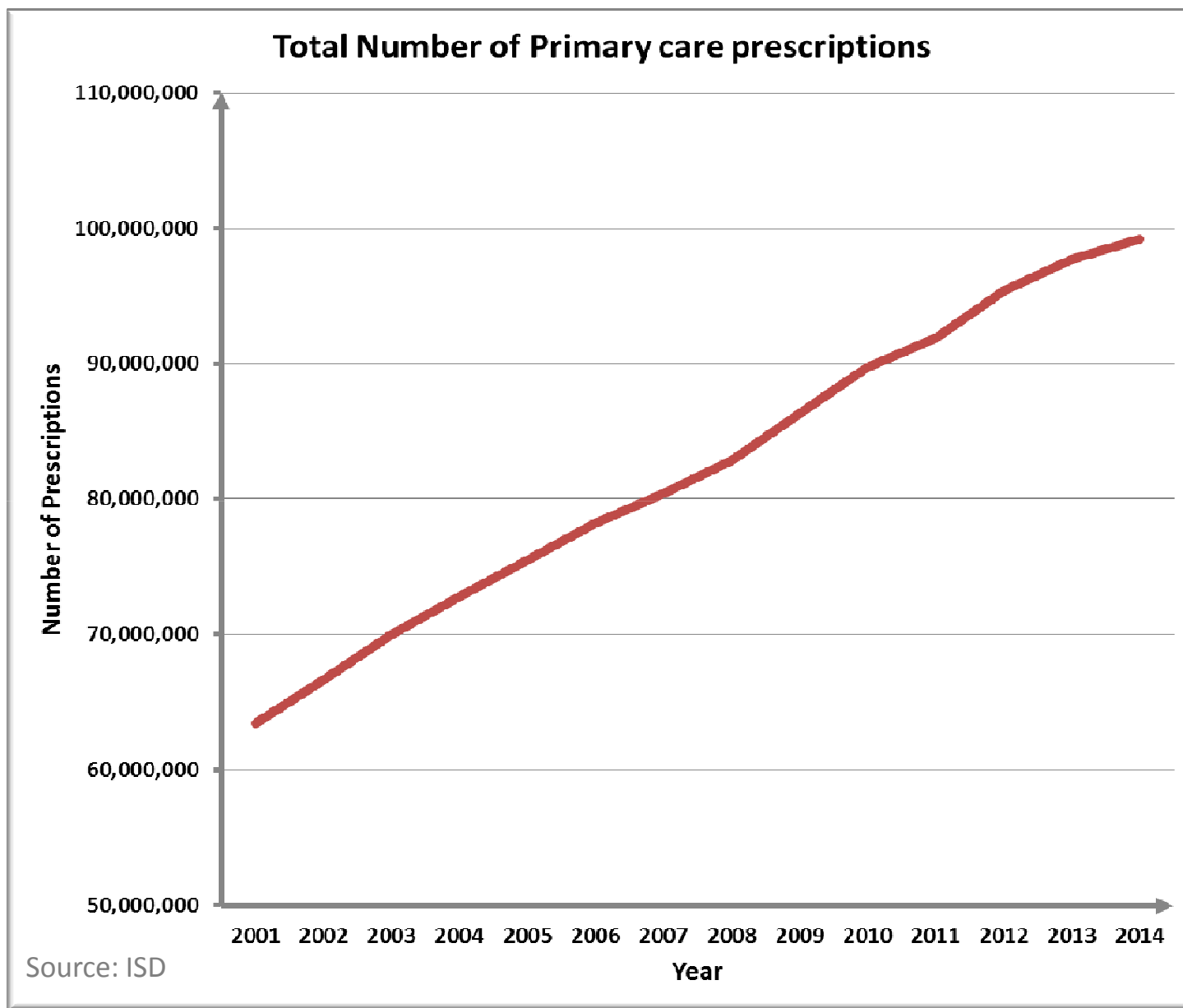
1 © 2013. Re-used with the permission of the Health and Social Care Information Centre. All rights reserved.

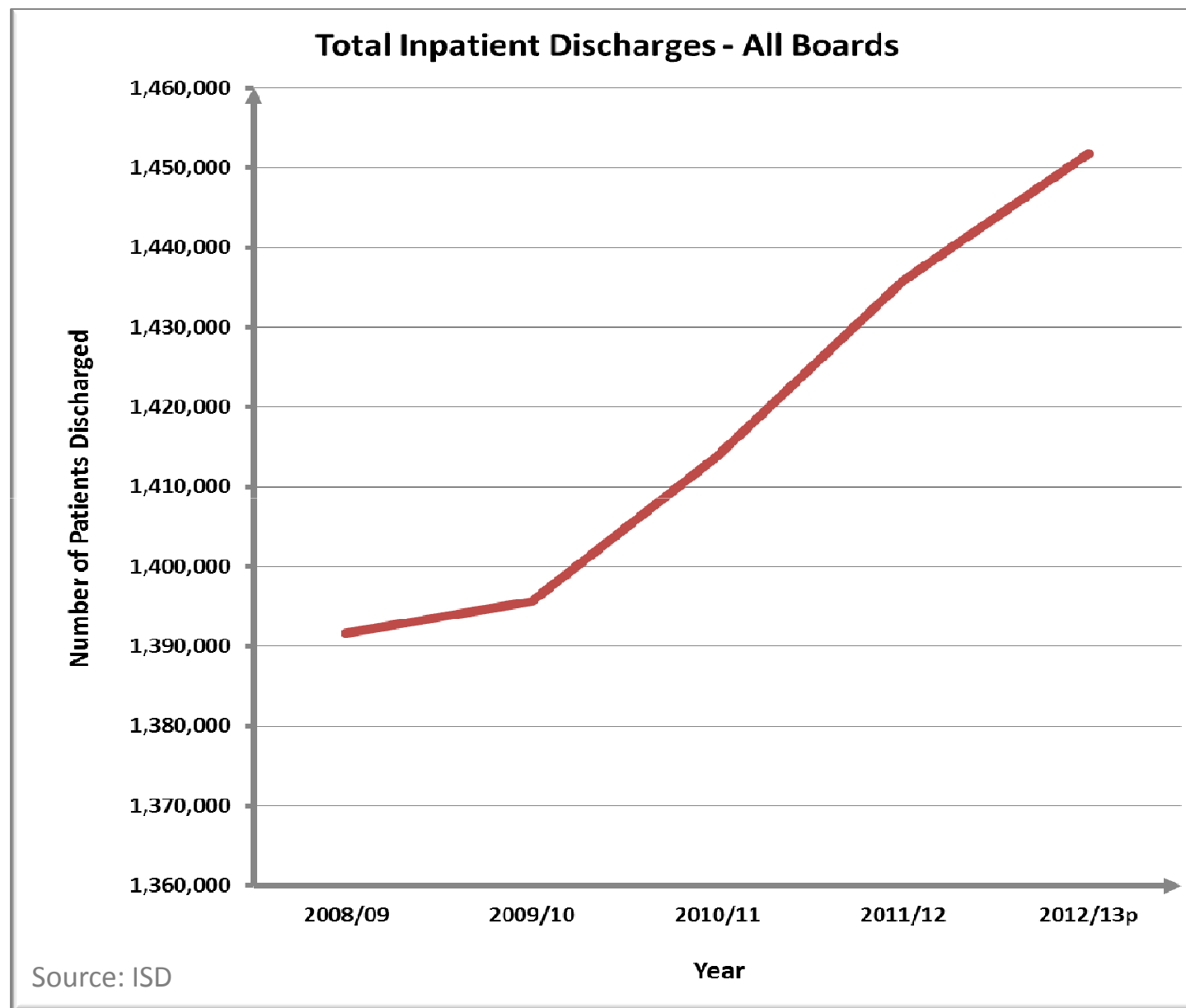
2 Reproduced from Primary Health Care Research and Development, vol 13, suppl S1:45, © (2012) with permission from Cambridge University Press.

Medicines communication

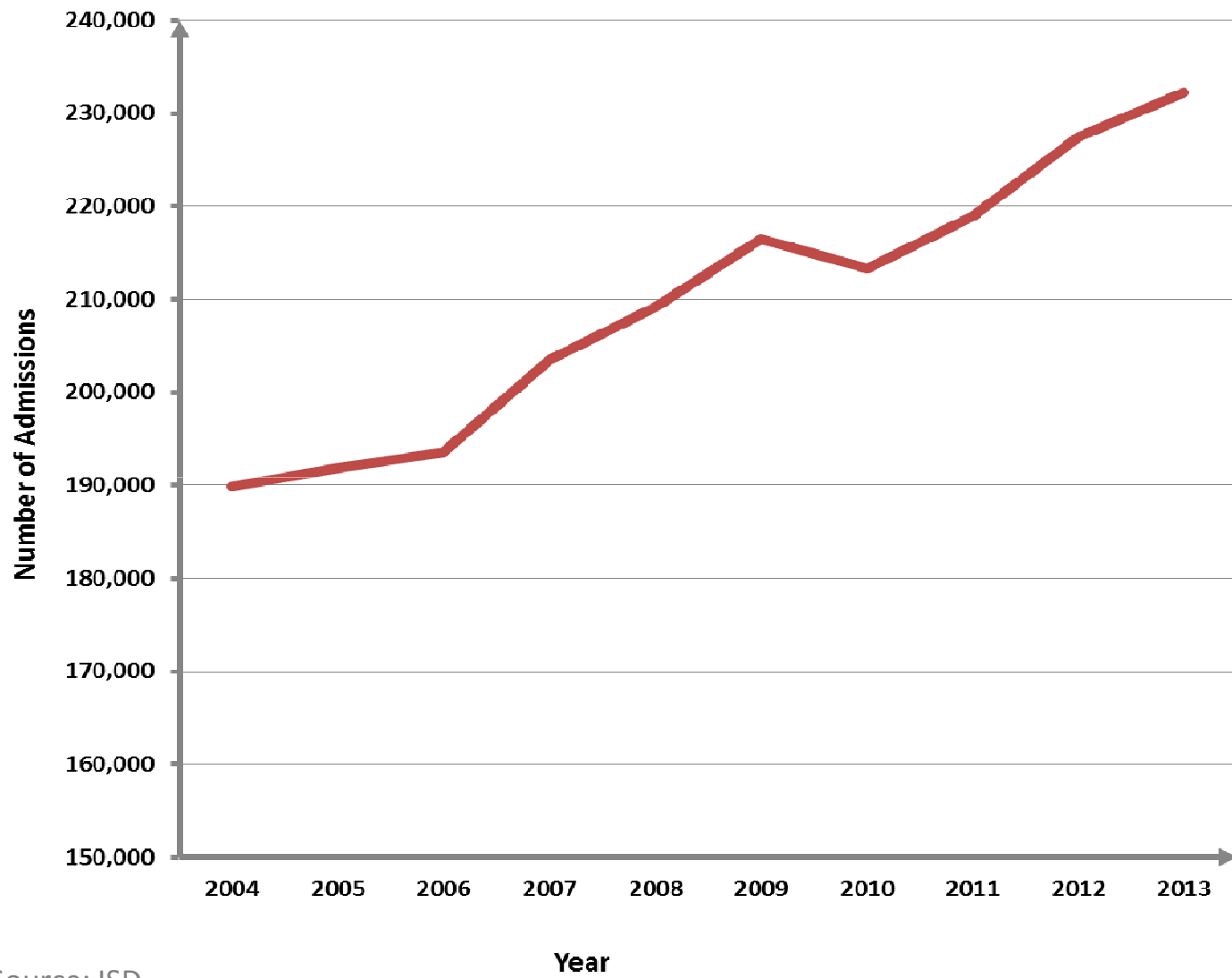
TODAY







Emergency Admissions - Over 65s



Source: ISD

The Current Situation



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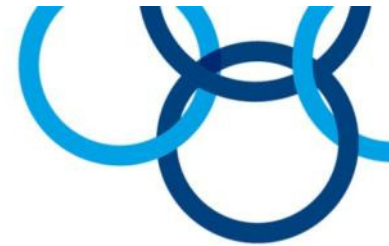
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- Poor processes
- Current electronic solutions reproduce paper solutions
- ...'Improve the electronic communication between primary and secondary care'

Background



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Prescription for Excellence



Background



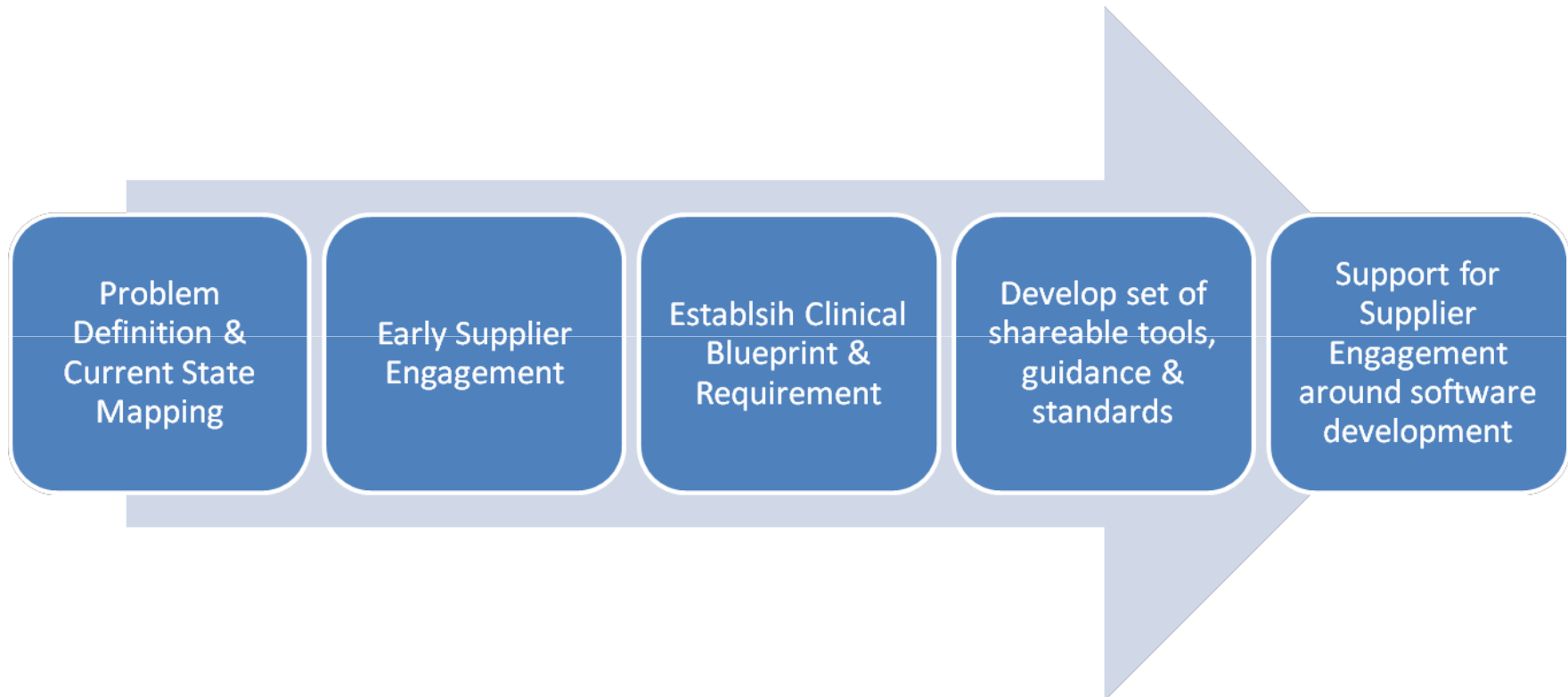
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Original remit



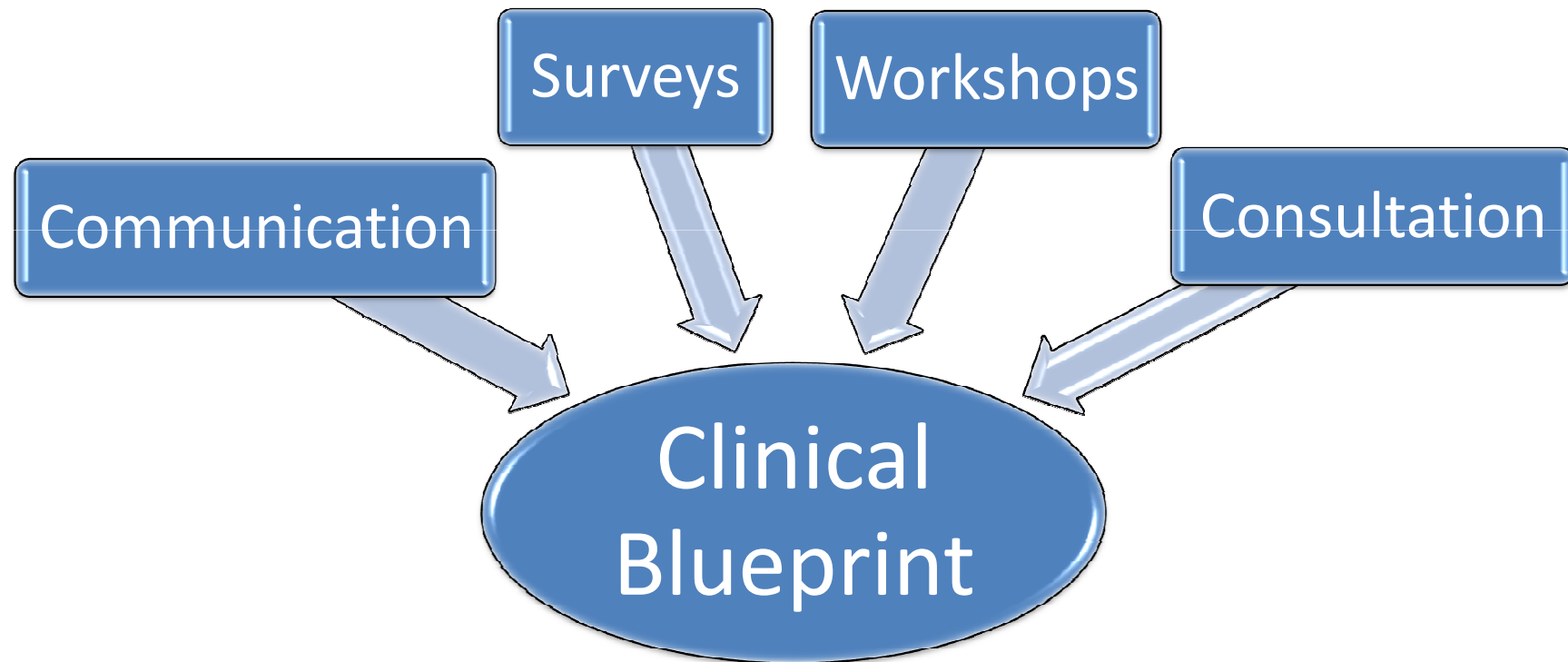
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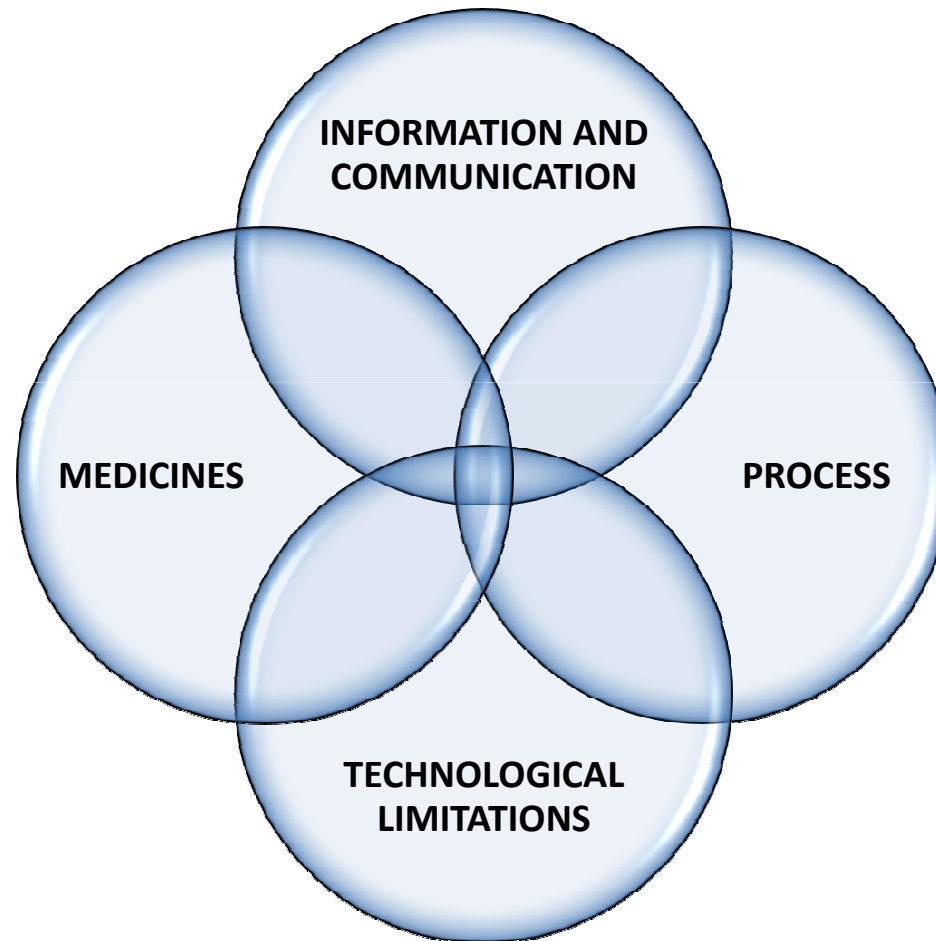
Clinical Engagement



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Where are the problems?



Information and Communication

Complete?

Medicines

Allergies

Diagnoses

Follow up

Content?

Legibility

Reasoning

Dose syntax

Accurate

Comms?

Timely

Format

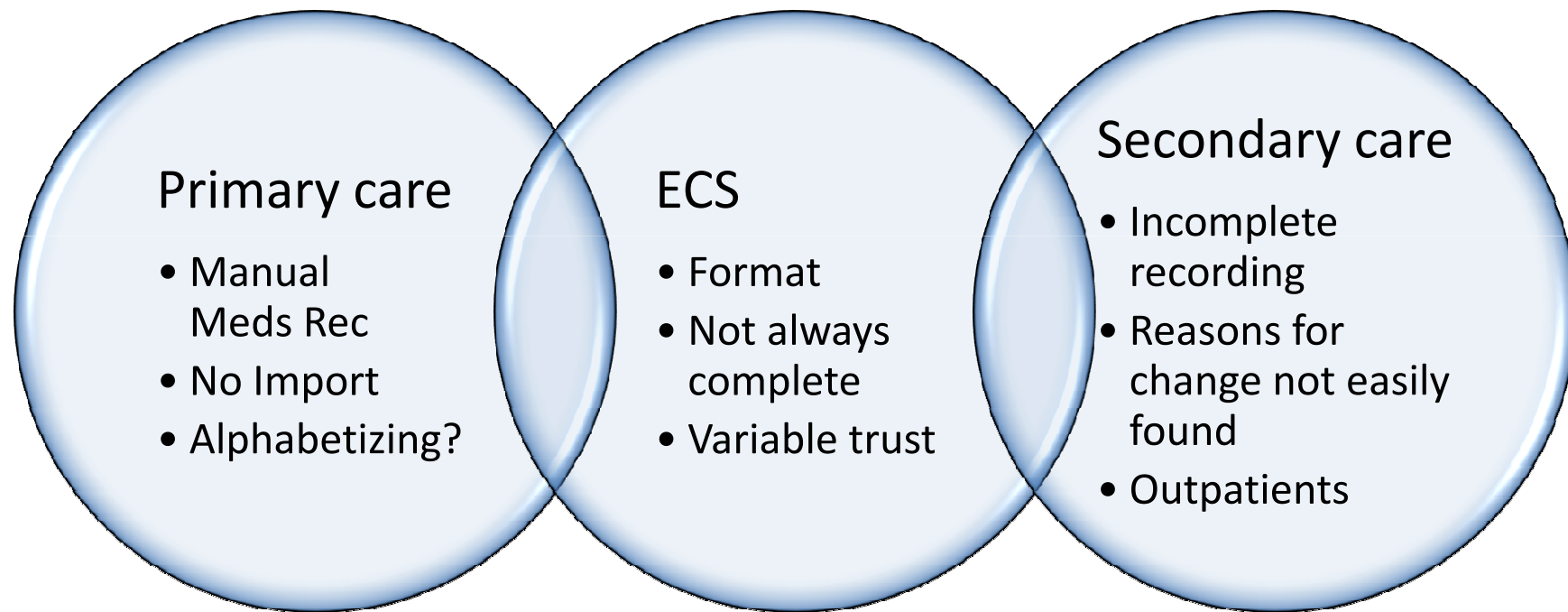
Queries

Computable

Medicines



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Technology



Systems

Interoperability

Capture of
information

Enable
communication

Hardware

Useable

Point of care

Robust

Access

Sign on

Available

Support

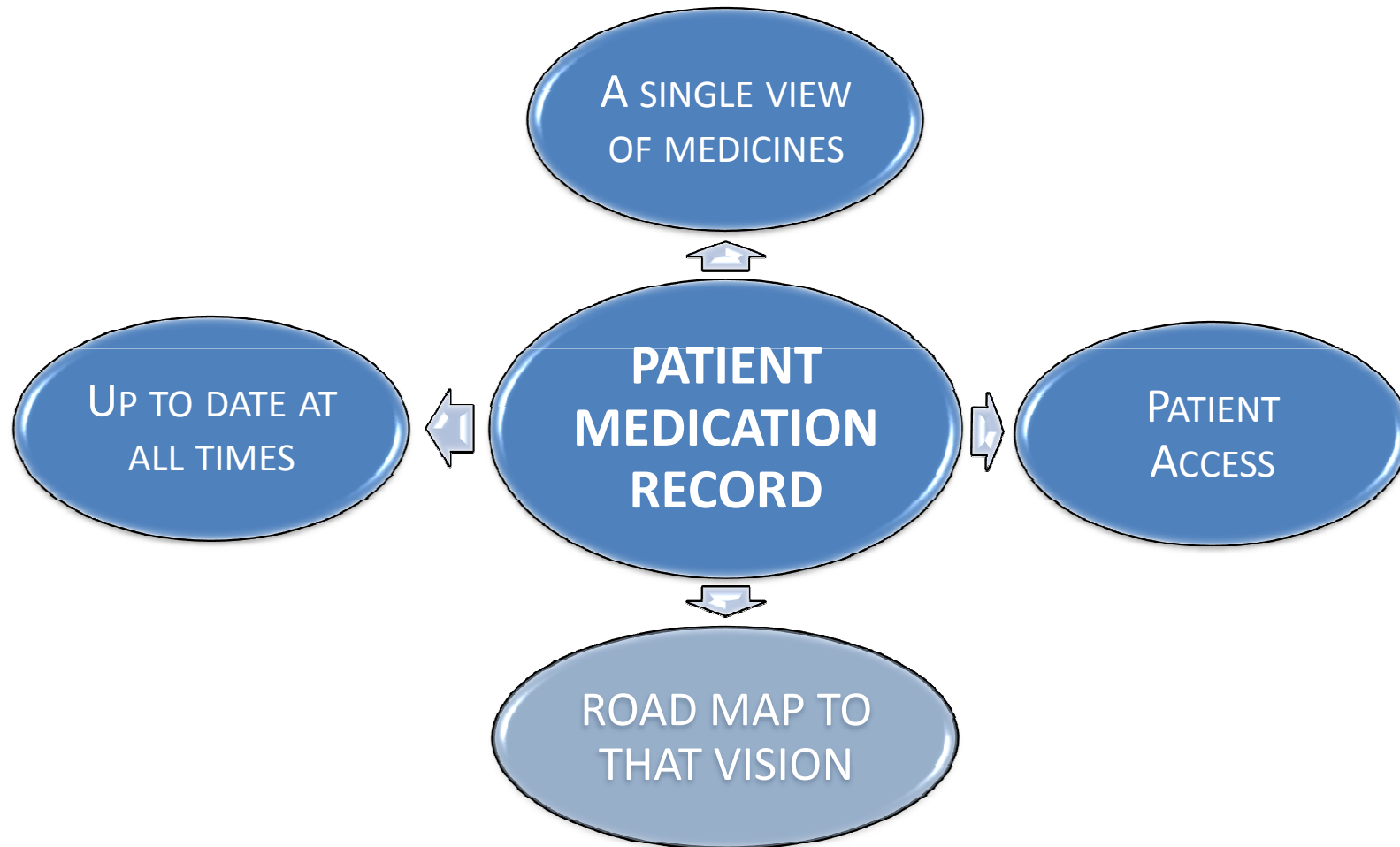


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The clinicians vision



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Four Pillars

- Information Content
- Information Quality
- Information Context
- Communication



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Underpinning principles



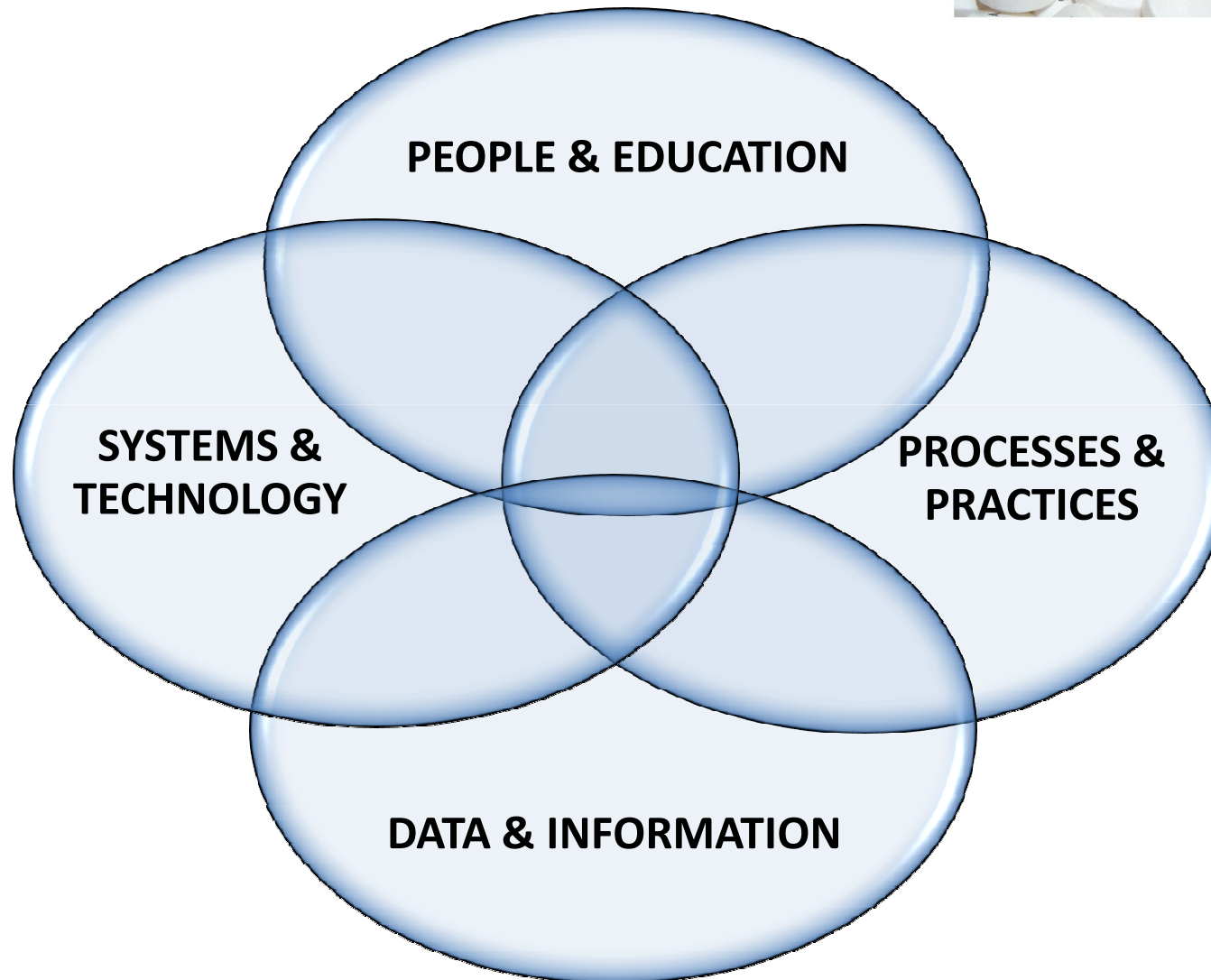
- Eliminate transcription wherever possible
- Preserve the integrity of medicines information at every stage
- Do not duplicate tasks
- Make it easy to do the right thing
- Make it hard to do the wrong thing
- Make it easy to sort, filter and search for information
- Enable staff to use systems
- Support staff to carry out processes
- Effective use of different technologies

A MESSAGING STANDARD?

A Clinical Roadmap?



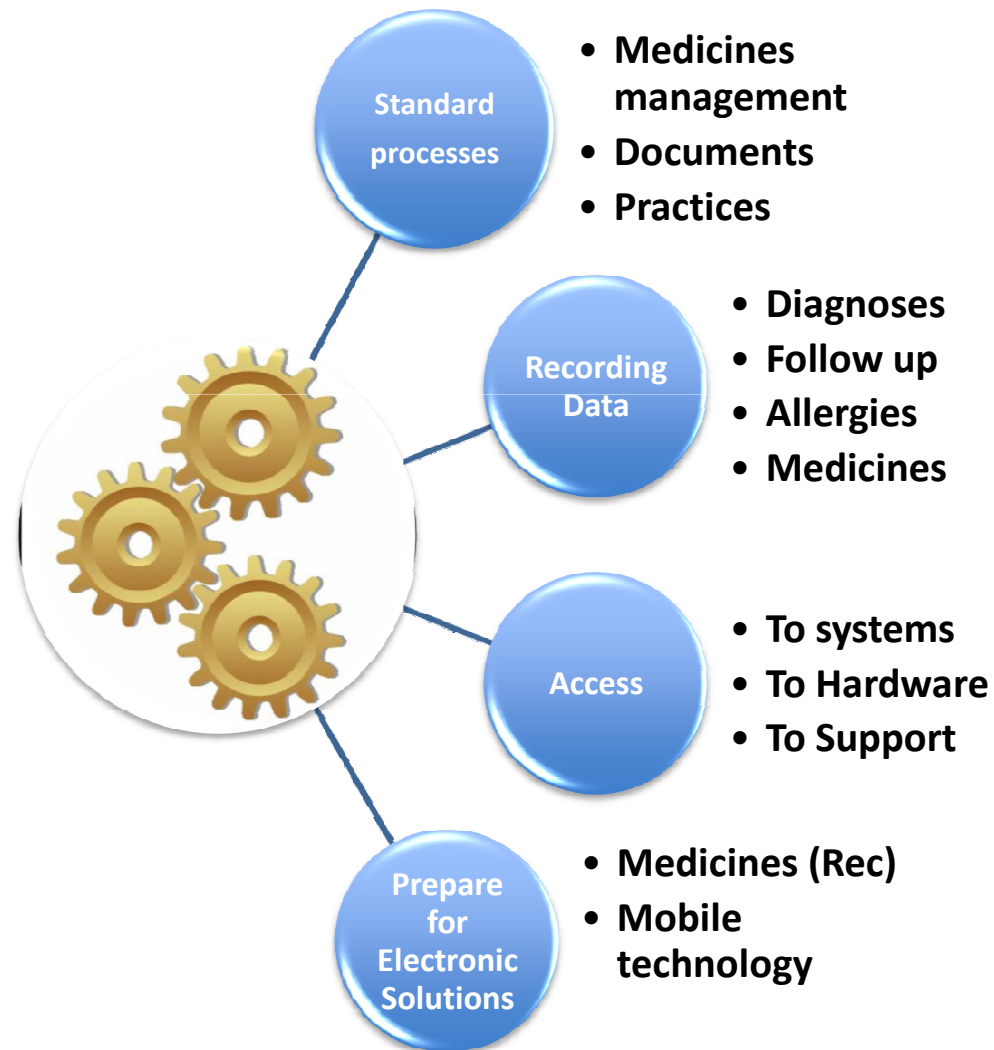
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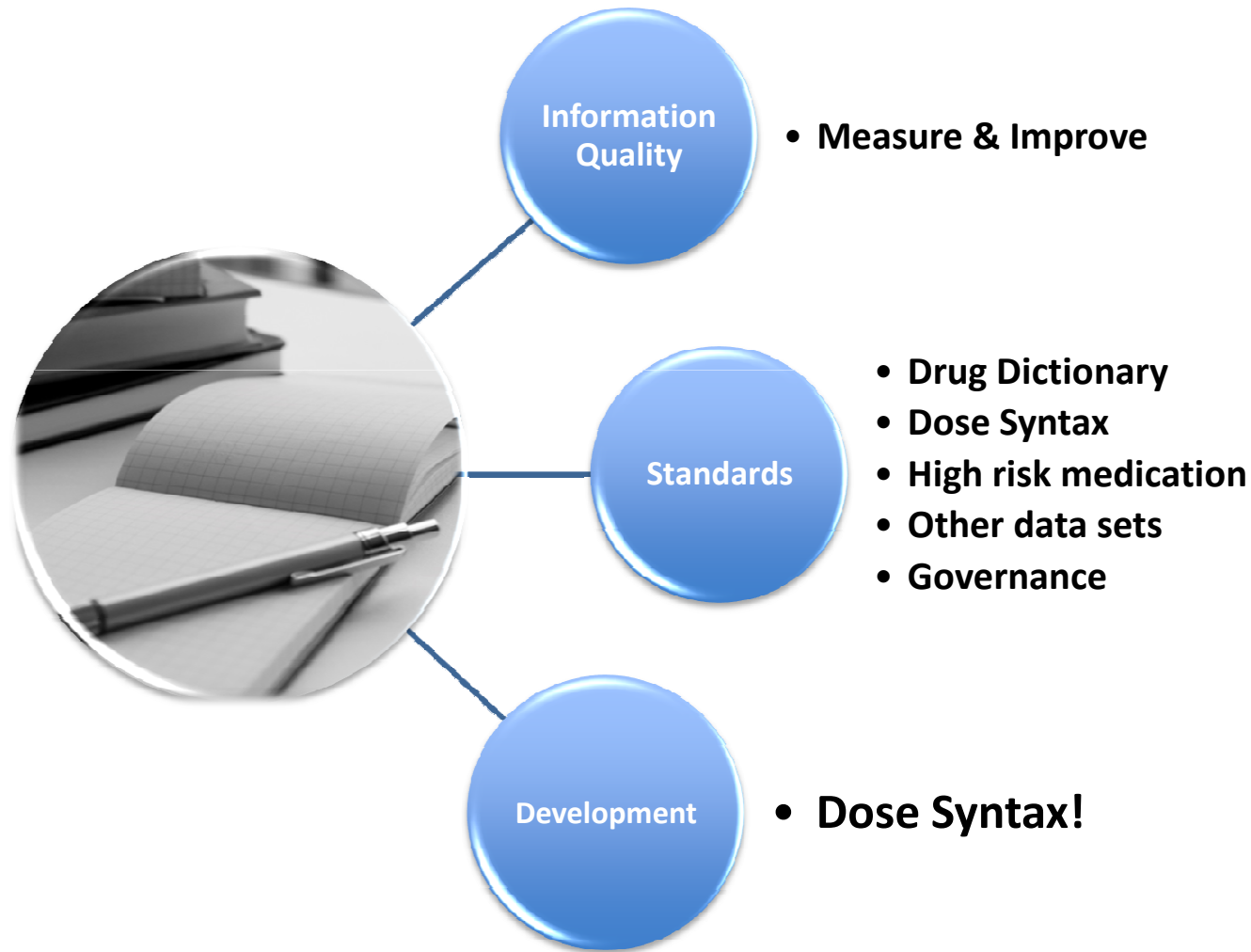
People & education



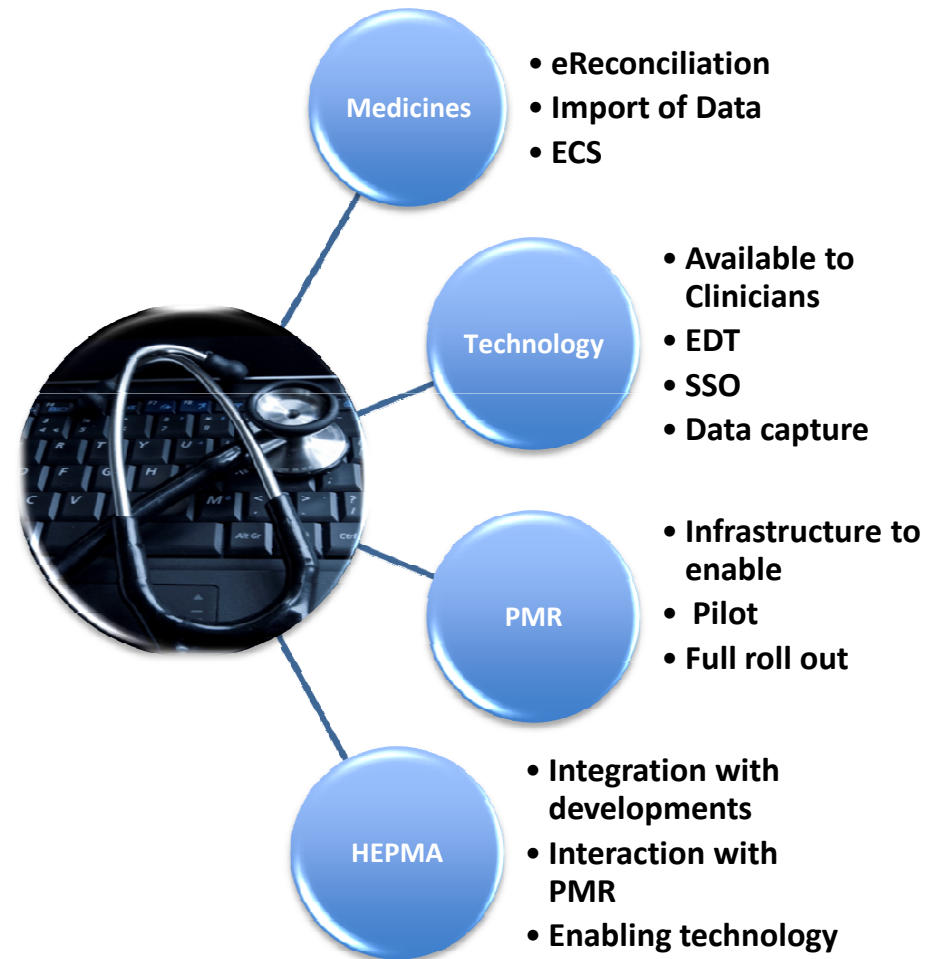
Processes & Practices



Data & Information



Systems & Technology



FIVE YEARS?

Summary



A growing problem.

Part of the solution is technology based but cannot be entirely delivered by IT

Scope of change includes but extends beyond eHealth with multiple stakeholders

Potential to realise multiple benefits

BUT the main focus is Patient safety

Next Steps



Changes in clinical processes?

Education?

Improve ECS?

Standards and common language?

System development?

In which order?

WHAT DO YOU THINK?

Core Project team



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- Dr Sam Patel, Respiratory Consultant, Clinical Project Lead NHSL
- Dr Maureen Byrne General Practice, GP Lead GG&C
- James Cardwell-Moore, Project Manager Capita Health
- Alastair Bishop IT/eHealth GG&C Lead GG&C
- Professor Gerry Mckay, Clinical Pharmacology, Consultant Secondary Care GG&C
- Dr Bill Martin General Practice, GP Lead NHSL
- Owen Walpole Management Trainee, Project Team NHSL
- Jim Little, Project Facilitation Capita Health

‘... Vision is not enough: it must be combined with venture. It is not enough to stare up the steps; we must step up the stairs.’

Vaclav Havel.

Next Steps



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WHAT DO YOU THINK?