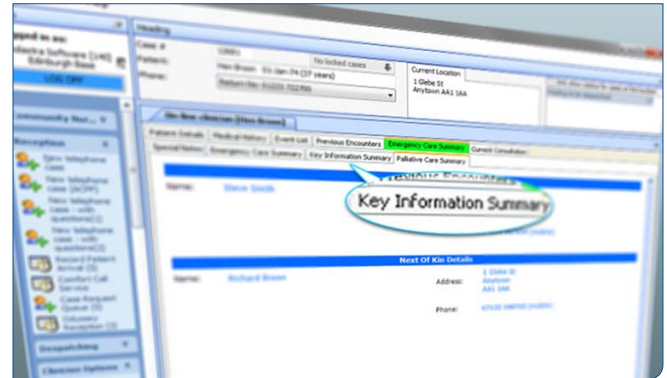


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Welcome

Happy New Year and welcome to the 5th Key Information Summary Newsletter.

Since the last newsletter there has been a significant change to the priority of the KIS rollout in order to support the new GP Contract for Scotland. The KIS team have worked closely with suppliers to develop KIS and pilots are already underway for EMIS and due to start soon for Vision. Pilot practices will help to ensure

that KIS fits the needs of patients. I hope that this newsletter provides useful information on progress and timescales, and further detailed information is available on the KIS website along with contact details for the KIS project team (see the last page of this newsletter), should you wish to provide feedback or ask any questions.

Dr Libby Morris
Chair of KIS Project Board

Statement from SGPC (Scottish General Practitioners Committee)

KIS provides the tool by which practices will most easily be able to create and share (with patient consent) the Anticipatory Care Plans which are part of the Risk Profiling process being introduced into the Quality and Outcomes Framework QP domain in Scotland for 2013–14. SGPC would encourage practices to take any

opportunities for training in the use of this tool once it becomes available. It would be worthwhile for LMCs to enquire as to when this software will become available in their area.

Dr Alan McDevitt
Chairman, BMA Scotland

GP Practice System Update

Vision: KIS will be included in the DLM440 release, which is due for national rollout in April 2013. In February 2013, 11 pilot practices in Scotland will fully test and use KIS prior to rollout to ensure that the system is safe to use.

KIS in Vision has already been clinically tested and some issues have been corrected and improved for the final DLM440 KIS release. The new version includes all of the information on the one screen, as well as reminders and flags to show what information has been recorded, and whether it has been sent to the ECS store. There are options for patient consent to be recorded, and for 'reasons for GPs to override consent' if a patient is ill or vulnerable.

EMIS: KIS is included in Release 9, which has already been switched on in 78 pilot practices across NHS Forth Valley and NHS Greater Glasgow and Clyde. Positive feedback has been received to date.

A new release cycle is now in place for EMIS for 2013, and KIS will be available in Release B 2013, from March 2013. All EMIS practices will be able to enter KIS information using this release.

The new version of KIS should allow GP Practices to complete records more easily, and also record consent and patient wishes more simply than currently possible on ePCS. Further additions for recording all read codes for KIS are expected in Release C of EMIS, which is due in June 2013.

Health Board Pilot Updates

NHS Forth Valley (EMIS): The rollout and switch on of KIS to all practices in Forth Valley is now complete and practices are continuing to add KIS records for patients with different care needs. The initial evaluation and findings from the KIS pilot have been presented at the SCIMP conference, and GP's are finding KIS easy to use and the process has been accepted by patients. A further evaluation will be carried out to assess the usage of KIS in Out of Hours and in other clinical departments.

NHS Greater Glasgow & Clyde (EMIS): Update from Louise McTaggart, Contractor Services Manager and Dr Kirsteen Cameron, West Dunbartonshire CHCP:

We have initially piloted with 6 practices including the Nursing Homes Practice with good feedback from the practices on ease of use for data entry. The pilot has recently been extended to 16 practices in West Dunbartonshire CHCP (WDCHCP) in order to record and share information on Anticipatory Care Planning.

The Anticipatory Care Planning (ACP) Initiative in WDCHCP seeks to prevent and avert avoidable admissions to hospital. Critical to its success is the timely access to relevant and reliable patient information. To achieve this, KIS was identified as the record within which ACP information would be collated and shared. In December 2012 a programme of training was delivered to GPs, Practice Nurses and GP

attached District Nurses. It is anticipated that community staff will be able to access KIS through the Clinical Portal in the near future.

An evaluation on admission avoidance and preferred type and place of care is currently being planned as part of the implementation of KIS in the CHCP. The pilot is going well and expected improvements in functionality from EMIS will also greatly improve the wider use of KIS.

NHS Grampian, NHS Highland, NHS Tayside, NHS Lothian and NHS Ayrshire & Arran (Vision): 11 pilot practices from these Boards will pilot the Vision DLM440 release, which includes all the KIS functionality. These pilots will start in February 2013, once the release has been fully tested by InPS.

Pilot Evaluation

A further evaluation of the KIS pilot will be in place as part of the rollout of the new versions of EMIS and Vision. The evaluation also includes feedback on the Patient Leaflet and the overall acceptability of KIS for patients.

Practice Extracts

Once the consent button has been set for a patient, all future changes to the KIS information that have been selected by the user will automatically be extracted twice every day. Process times for the information to leave the practice and enter the ECS store vary, and can take several hours at busy times. However, an increased frequency of upload is a priority for ePCS and KIS traffic is being investigated with pilot practices extracting ECS files every 2 hours. At least 1 practice in every Health Board is planned for this pilot stage and further rollout of this process will take place for all GP Practices in 2013.

Adastra (OOH)

Further changes and updates have been requested to ensure that all ePCS and KIS records will be viewed in OOH. Appropriate alerts and flags will be added to ADASTRA from January 2013.

All Adastra sites in Scotland are now ready to view KIS records.

A&E and other Web Browser users

A&E Users will be able to see KIS information as part of a normal ECS access through the web browser or, in some Boards, through the Clinical Portal. Feedback on this will be incorporated into the pilot evaluation for KIS.

NHS 24

NHS 24 will add their own flag onto any record that has KIS information so that the call handler will be able to prioritise these calls. The KIS information will be available to the nurse advisor as part of the patient record. A new NHS 24 system will be in place during Summer 2013, which will enable faster access to KIS.

TrakCare PMS (including A&E Module)

Agreement has been reached on proceeding with the development of KIS and a specification will be prepared, but dates for the implementation and rollout have not yet been set.

SAS (Scottish Ambulance Service)

SAS have ECS available to paramedics in emergency vehicles, and call handlers in the Emergency Medical Dispatch Centres (EMDC) will have ECS available from mid January 2013. Access to ePCS and KIS for the call handlers will ensure that information is available more efficiently for all SAS clinicians.

SAS will pilot KIS once the necessary developments are completed, and may configure their screens to show DNACPR (Do Not Attempt Cardiopulmonary Resuscitation) or special notes as a priority.

Clinical Portal

Glasgow Clinical Portal (Orion) development is completed and is ready for the KIS pilot in NHS Greater Glasgow & Clyde.

Access to KIS through the NHS Tayside Portal is being developed and future integration with systems such as MiDIS (Multi-Disciplinary Information Systems) is also being investigated.

The Southern Consortium Portal is expected to be developed during 2013 and discussions are ongoing.

National Rollout Timescales

KIS will be available for national rollout from March 2013, subject to successful testing and piloting of the final releases from Vision and EMIS. Discussions regarding KIS rollout have taken place with Health Boards and the KIS software will be available as quickly as possible

to ensure KIS can support the requirements in the new GP Contract.

The KIS upgrade adds the dm+d code to ECS for all medications as part of the improvements requested by Secondary Care to support Medicines Reconciliation.

Patient Communications Update

KIS Patient Leaflet

A final version of the Patient Leaflet for KIS has been developed with help from Health and Social Care Alliance Scotland (formerly Long Term Conditions Alliance Scotland—LTCAS) and Health Rights Information Scotland (HRIS).

The Leaflet has been translated into various community languages including British Sign Language, and will be available in alternative formats for greater accessibility—Braille, DAISY (Digital Accessible/Audio Information System), Uncluttered Word format, Synthetic Speech.

The Leaflet will be distributed to GP practices in Word format so that it can be modified locally to suit any specific requirements.

The Leaflet is currently available at the NHS 24 website at the following link:

www.nhs24.com/Explained/MyInfoNHS24/WhatisKIS

KIS Poster

A KIS Poster for patients is available from the KIS website at the following link (N3 access only):

www.ecs.scot.nhs.uk/wp-content/uploads/2012-10-30-KIS-Patient-Poster.pdf

Clinical Communication

KIS FAQ's

Frequently asked questions (FAQ's) are on the ECS website at the following link (N3 access only): [www.ecs.scot.nhs.uk/wp-content/](http://www.ecs.scot.nhs.uk/wp-content/uploads/2012-07-03-KIS-FAQs-v2.2.pdf)

[uploads/2012-07-03-KIS-FAQs-v2.2.pdf](http://www.ecs.scot.nhs.uk/wp-content/uploads/2012-07-03-KIS-FAQs-v2.2.pdf). The FAQ's include detail on KIS Consent, KIS Audit, the overlap with ECS and ePCS, and important points on patient communication.

Contacts for Further Information

Information on KIS is available from:

Dr Libby Morris, Chair of KIS Project Board, eHealth Lead for Primary Care, SGHSC Directorate, GP in NHS Lothian: libby.morris@nhs.net

Jonathan Cameron, Programme Manager of the KIS Project, National Information Systems Group (NISG): jcameron2@nhs.net

The KIS webpage is at: www.ecs.scot.nhs.uk/kis (N3 access only)

Patient Information on KIS is available on the NHS 24 website: www.nhs24.com/Explained/MyInfoNHS24/WhatisKIS