SNUG/SCIMP Conference 2016

Shona Wares



Challenge or opportunity?

- This session is about:
 - Impact of NHS Strategy on Health and Social Care
 - How IT can address these challenges, and at the same time, save you time and make your working lives easier



The NHS must change



- Ageing population
- Widespread preventable illness
- NHS will not cope
- £30 billion a year deficit

The Scottish Government's 2020 Vision

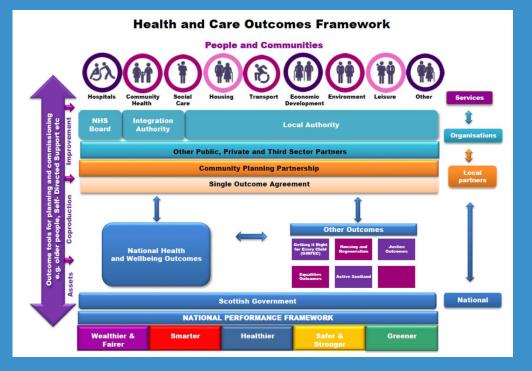
By 2020 everyone is able to live longer healthier lives at home, or in a homely setting and, that we will have a healthcare system where:

- Integrated Health and Social Care
- Prevention, anticipation and supported self-management
- Day case treatment will be the norm
- Highest standards of quality and safety, with the person at the centre of all decisions
- Patient's get back into their home as soon as appropriate, with minimal risk of re-admission



Integrated Health and Social Care National Health and Wellbeing Outcomes Framework

2. VISION



1	People are able to look after and improve their own health and wellbeing and live in good health for longer.
2	People, including those with disabilities or long term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community.
3	People who use health and social care services have positive experiences of those services, and have their dignity respected.
4	Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.
5	Health and social care services contribute to reducing health inequalities.
6	People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact of their caring role on their own health and well-being.
7	People who use health and social care services are safe from harm.
8	People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide.
9	Resources are used effectively and efficiently in the provision of health and social care services.

What does this mean for you?

- Communication and collaboration with:
 - Community health services
 - Hospital specialists
 - A&E departments
 - GP out-of-hours services
 - Urgent care centres
 - NHS 111
 - Ambulance services
 - Social care
 - Mental health services





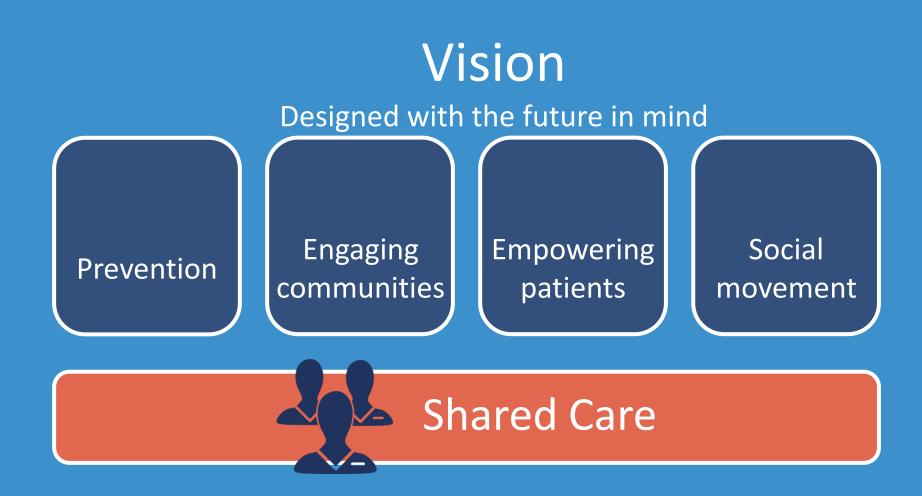
What does this *really* mean?

- Understanding your patients needs
- More people seeing, and adding to, the same patient records
- Accessing medical records at any time, anywhere
- Producing outcomes
- Genuine team working



How can we help achieve this?



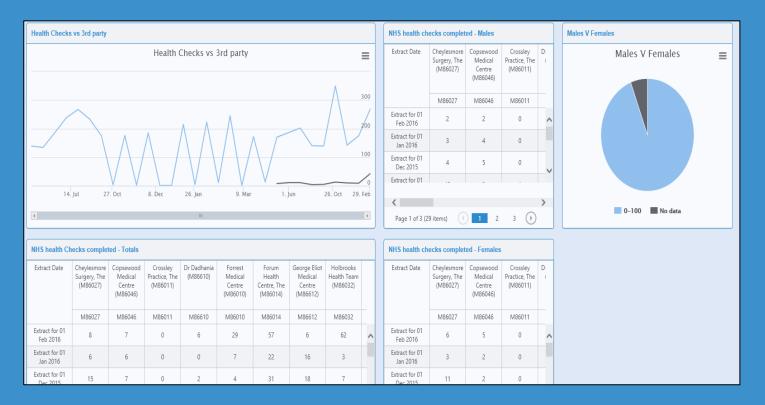


Prevention providing quality & continuity of care

MRS ABBOTT, SHARON				
🖪 🖨 🔳				
 Personalised Care Plan Manage Lacks Capacity to be Involved in 	Fatient Summary	/		
Carer Has Consent for Involvem	Care Reminders >	€	Care Reminders	
	Total Reminders (2)			
	Blood pressure (1)	_	All QOF Reminders (2)	
	Smoking (1)		Blood pressure not recorded	~
			No offer of support and treat $+$ Add blood pressure	
			▼ Record an exception	



Prevention collect, analyse, understand, deliver



4. VISION

Prevention

Vision providing a clearer picture

🤌 Switch Organisation 🙀 Client Machines Logged in as : Dale Smith 🗂 Logout 🎄 Profile 💼 Change Password									
Rules 🔇	Filter: Enter your search term	here	Distribution	Status: All D	istribution St	atuses 🔻	Version St	atus: All Versio	n Statuses 👻 Clear Filters
Rule Summary Admissions Risk Stratification and Regis	Rule Name	No. of Practices	No. Downloaded	Distribution Status	Up To Date	Out Of Date	Latest Version	Version Status	Distribution Status \equiv
- 🖿 Atrial Fibrillation Screening (Birmingham	Admissions Risk Stratific	88	71	1	71	0	23	>	
📄 Basic Values 📄 Blood-glucose-lowering therapy (TW Fina	Atrial Fibrillation Screenin	12	9		9	0	2	P	
🔛 Carer Registers	Basic Values	146	7		2	5	4	P	
Child Immunisations	Blood-glucose-lowering th	0	0	1	0	0	1	N	
Child Protection CKD Manager	Carer Registers	146	45	pu	44	1	5	P	Failed
🖿 Combined Prostate Cancer Care (Birming	Child Immunisations	146	18		18	0	4	P	Auto Distribution Off Successful
Dementia Patient Review	Child Protection	146	42	p	42	0	3	P	Successful
Drug Misuser	CKD Manager	2	2	1	2	0	65	P	
📄 ePCS (electronic Palliative Care Summar	Combined Prostate Canc	90	23	100	23	0	2	P	Version Status \equiv
Ethnicity DES Housebound Patients	Dementia Patient Review	146	28	100	28	0	1	P	
- Lab Results Summary	District Nurse Attending	146	33	pm -	33	0	2	P	
Maternity Record	Drug Misuser	146	29	piu -	29	0	4		
Mental Health Review New QOF Registers 2012	ePCS (electronic Palliativ	146	22	1966	22	0	2	P	
- Steoporosis DES	Ethnicity DES	146	20		20	0	18	P	
Personalised Care Plan Manager	Housebound Patients	146	36		36	0	3	N	Out of Date
 Pneumococcal vaccination Practice Only Prostate Care (Birmingham) 	Lab Results Summary	146	8		1	7	4	پ 🔫	Up to Date
Prescription 4 Exercise (Birmingham Cro	巛 🕻 Page 1 o	f1 🔪 🚿	Group by Rule	Type Show m	y Rules	Displa	aying rules 1	1 - 31 of 31	

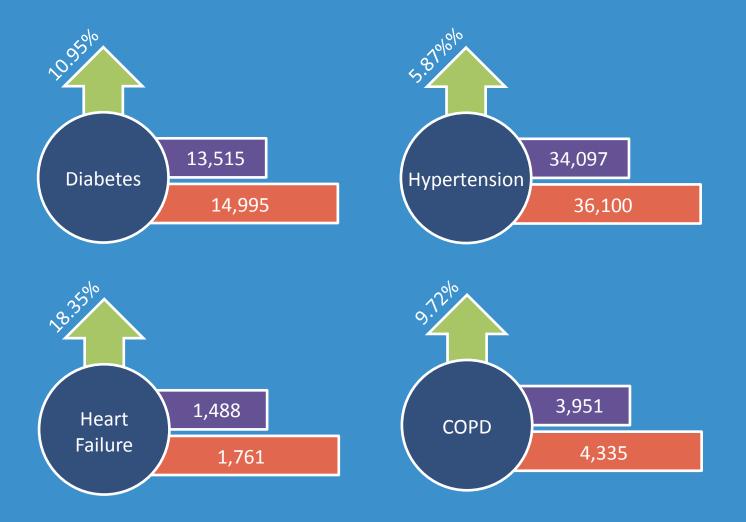


Proof it works - Greenwich CCG



- Chronic disease case finding
- Data entry templates at practices
- Vision & EMIS
- Yearly comparative analysis
- Feedback from CCG and federation to practices





Engaging in the Community Record sharing

- Between GPs
- With other clinicians
- With social carers
- Interoperable systems





Engaging in the community All your patients together

 Vision Anywh DR 	ere Windows 7 CHRIS CHESHIRE V	Leeds and Dundee Federated Service - Dr Chris Cheshire	×
\bigotimes	Search	(iiii) mclean	٩
	Patients with family names sta	rting with "MCLEAN" (6)	
	MCLEAN, Catherine Born 13-Oct-1969 (46y), Gender Female NHS 231 027 2232	MCLEAN, Hugh Born 30-Apr-1995 (21y), Gender Male NHS 411 119 2297	
	EMIS Practice - Permanent	Dundee - Permanent	
	MCLEAN, Hubert Born 28-May-1972 (44y), Gender Male NHS 411 123 6863	MCLEAN, Steven Born 08-Feb-1924 (92y), Gender Male NHS 159 670 0053	
	Dundee - Permanent	EMIS Practice - Permanent	
	MCLEAN, Hugh Born 01-Jan-1939 (77y), Gender Male NHS 712 028 2816		
	Ayr - Permanent		
	MCLEAN, Hugh Born 24-Aug-1985 (31y), Gender Male		
	NHS 411 122 2137		

Engaging in the Community

Access records any time, anywhere



Engaging in the Community Sharing made easy



- This is Vision Anywhere, our app that allows records to be accessed at any time, anywhere
- Apps for all major smartphones and tablets
- Record sharing built-in



Engaging in the Community Transforming teamwork

	RRIS AR: Hillbank Health Centre		Tasks		((1))	
💽 Vision Tasks Sara Drake 🛛 🗸 🗸	To do (29) 🕒 Q	¢	Ŧ	Make Appointment		:
1 To do	Make Appointment David Farly	4 hours overdue	÷	MCLEAN, Jim (Mr) 13-Apr-1941 (75y) - 111 111 2222	Haematology MCLEAN, Jim (13-Apr-1941)	
Done	General Task David Farly	16-Nov-2015		Description ASAP please		
Sent	Make Appointment David Farly	16-Nov-2015	:	ASAF please		
Active	Review Document Carly Foster	16-Nov-2015	1			
Complete	Check Stocks Paul Greg	16-Nov-2015				
	Phone Patient Craig Lawrence	16-Nov-2015	:			
Tracked	Reauthorise prescriptions	16-Nov-2015				
Archived Drafts (3)	Print prescriptions David Burt	16-Nov-2015	:			

Empowering Patients Self management





Empowering Patients Patients decide who sees their record



Patient Consent

Confirm that the patient has given permission to access their record by selecting the most appropriate option from this list

General practice registration

Expressed patient consent to access

Self-claimed relationship

External access

Patient has given consent

Emergency Consent

Open

(+) Record a consultation without consent



Empowering Patients Patient's accessing their record

≡ ♥	My Account 🏼 🏟 Sign Out 🕞
My Medical Record	💄 Paul Kane
Medication	
Diagnosis	
Event History	
Examination Findings	
Problems	
Risks And Warnings	
Procedures	
Investigations	
Current Diagnosis	
Problem / Detail + Furuncle - boil	
Past Diagnosis	

≡ ♥	My Account 🔅 Sign Out 🕞
My Medical Record	💄 Paul Kane
Medication	
Diagnosis	
Event History	
Examination Findings	
Problems	
Risks And Warnings	
Procedures	
Investigations	
Examinations	
Date	
01-Aug-2014	
Examination ✦ O/E - weight	
Result 83.5 kgs	

≡ ♥	My Account 🔅 Sign Out 🕞
My Medical Record	💄 Paul Kane
Medication	
Diagnosis	
Event History	
Examination Findings	
Problems	
Risks And Warnings	
Procedures	
Investigations	
There are no Current Problems records	s in the patient's record
Past Problems	
Onset There are no Past Problems records in	the patient's record



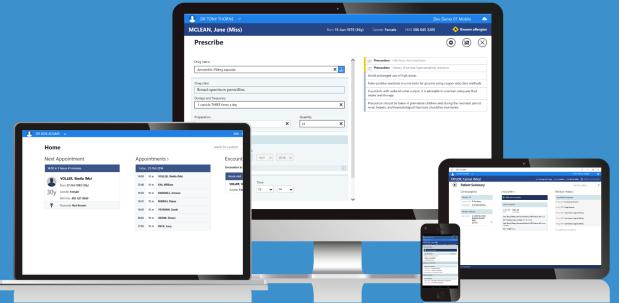
Clinician review

 GP review required for each patient

 Categories can be blocked

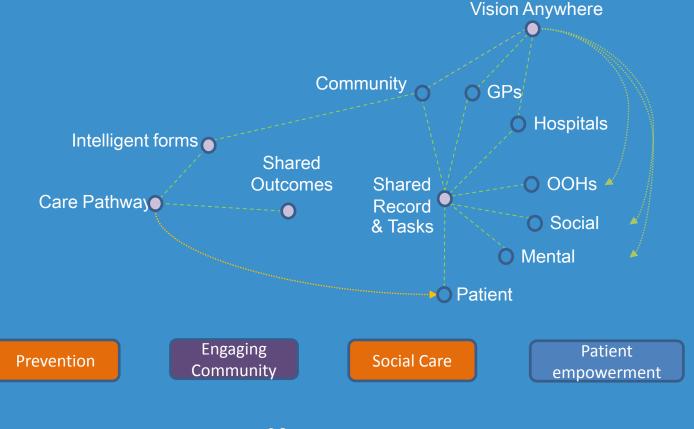
Social Movement Interoperability is key

- Vision
- Clinical portals
- Patient Portal
- Patient Signposting



Conclusion

Improved quality of care, Saves time, makes life easier



SION VISION

Vision Shared care



SION VISION

Questions

