

SNUG/SCIMP Conference 2016

Shona Wares



Challenge or opportunity?

- This session is about:
 - Impact of NHS Strategy on Health and Social Care
 - How IT can address these challenges, and at the same time, save you time and make your working lives easier



The NHS must change



- Ageing population
- Widespread preventable illness
- NHS will not cope
- £30 billion a year deficit

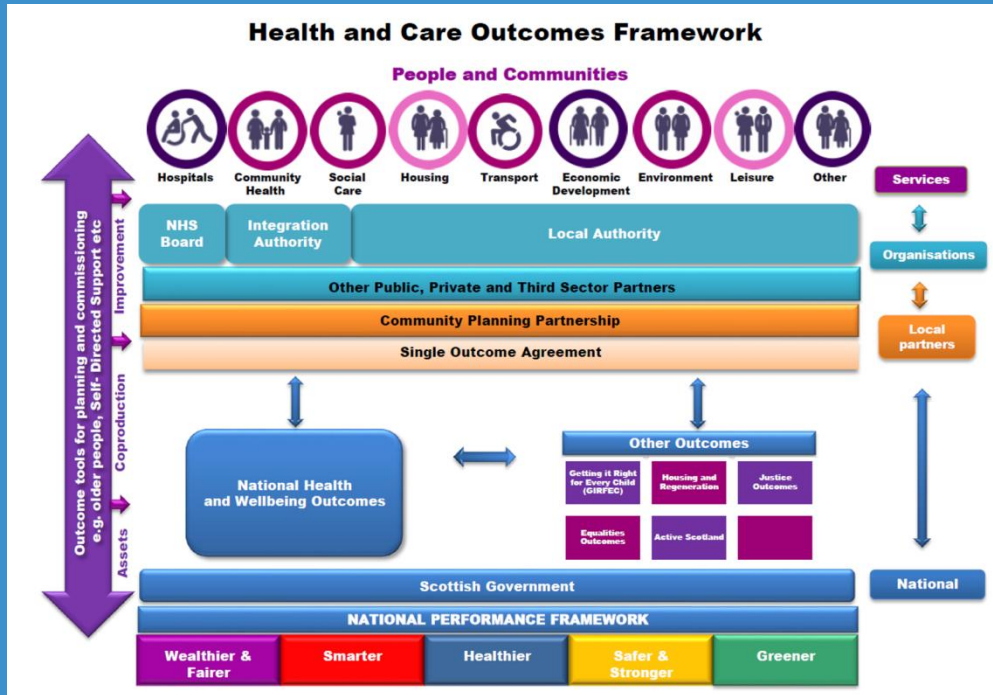
The Scottish Government's 2020 Vision

By 2020 everyone is able to live longer healthier lives at home, or in a homely setting and, that we will have a healthcare system where:

- Integrated Health and Social Care
- Prevention, anticipation and supported self-management
- Day case treatment will be the norm
- Highest standards of quality and safety, with the person at the centre of all decisions
- Patient's get back into their home as soon as appropriate, with minimal risk of re-admission

Integrated Health and Social Care

National Health and Wellbeing Outcomes Framework



- 1 People are able to look after and improve their own health and wellbeing and live in good health for longer.
- 2 People, including those with disabilities or long term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community.
- 3 People who use health and social care services have positive experiences of those services, and have their dignity respected.
- 4 Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.
- 5 Health and social care services contribute to reducing health inequalities.
- 6 People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact of their caring role on their own health and well-being.
- 7 People who use health and social care services are safe from harm.
- 8 People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide.
- 9 Resources are used effectively and efficiently in the provision of health and social care services.

What does this mean for you?

- Communication and collaboration with:
 - Community health services
 - Hospital specialists
 - A&E departments
 - GP out-of-hours services
 - Urgent care centres
 - NHS 111
 - Ambulance services
 - Social care
 - Mental health services



What does this *really* mean?

- Understanding your patients needs
- More people seeing, and adding to, the same patient records
- Accessing medical records at any time, anywhere
- Producing outcomes
- Genuine team working



How can we help achieve this?

Vision

Designed with the future in mind

Prevention

Engaging
communities

Empowering
patients

Social
movement



Shared Care

Prevention

providing quality & continuity of care

 MRS ABBOTT, SHARON

 Personalised Care Plan Manage
Lacks Capacity to be Involved in
Carer Has Consent for Involvement

Patient Summary

Care Reminders >

Total Reminders (2)

Blood pressure (1)

Smoking (1)



Care Reminders

All QOF Reminders (2) ▼

Blood pressure not recorded ▼

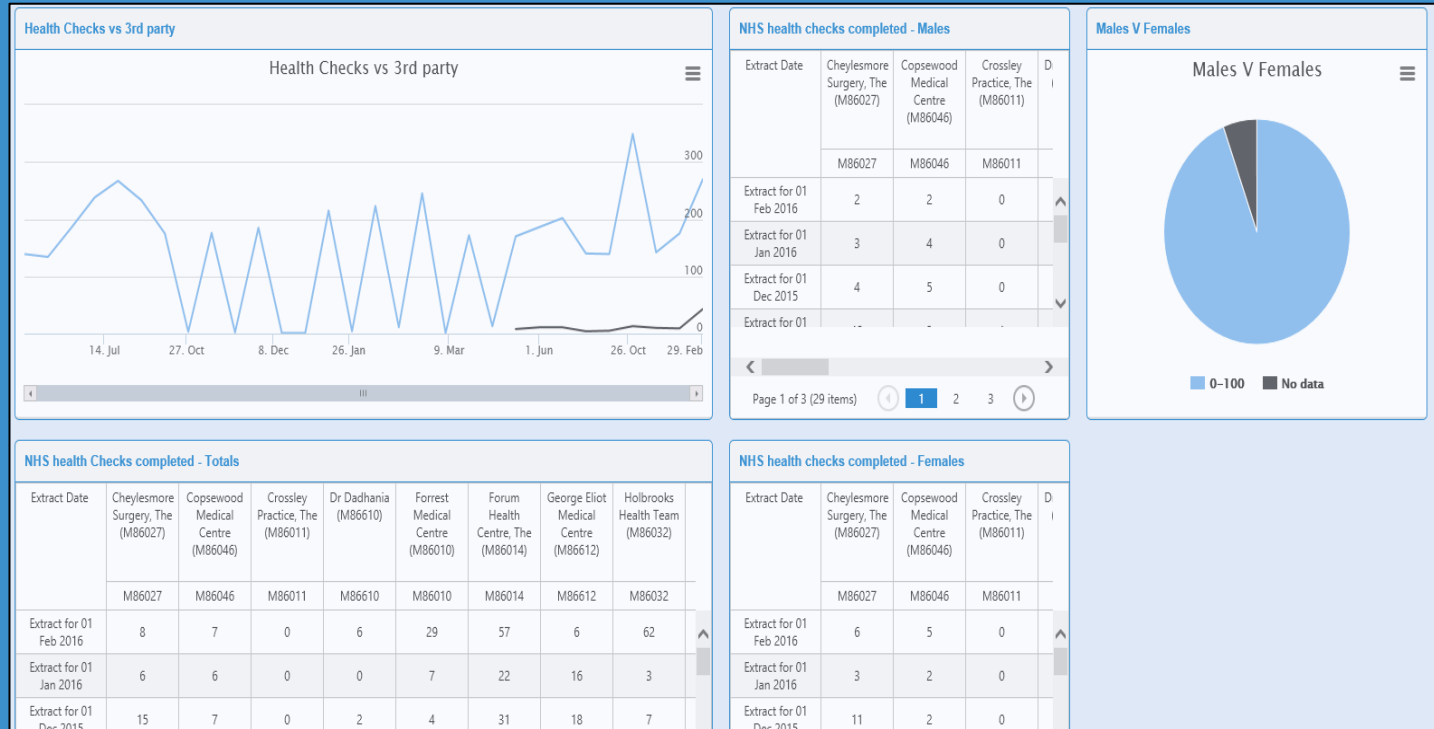
No offer of support and treatment

+ Add blood pressure

▼ Record an exception

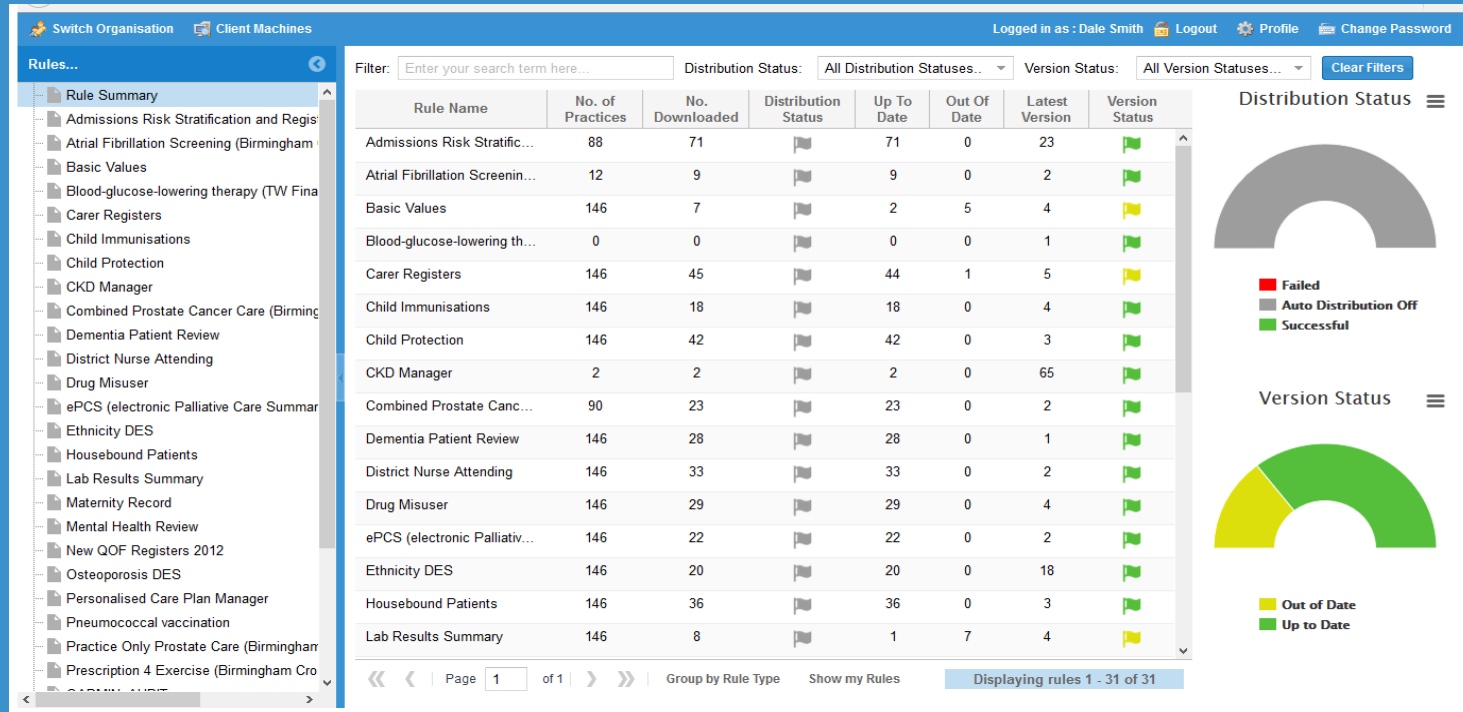
Prevention

collect, analyse, understand, deliver



Prevention

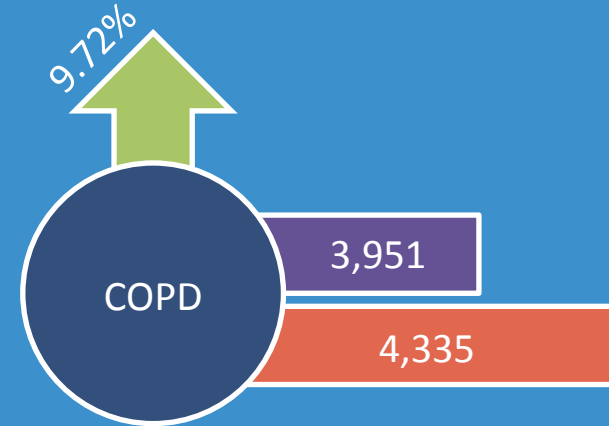
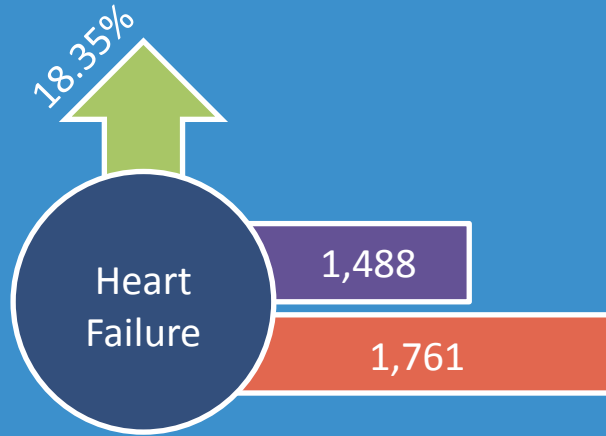
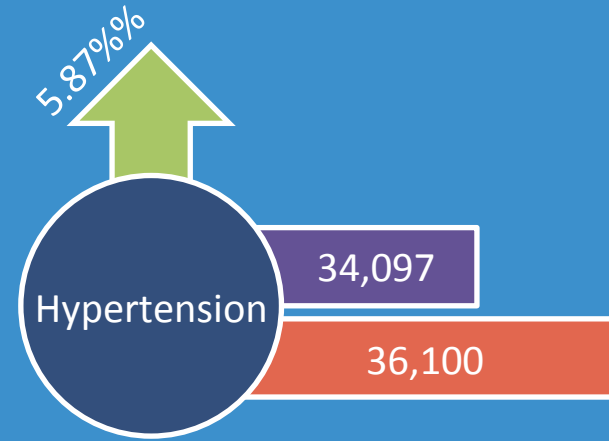
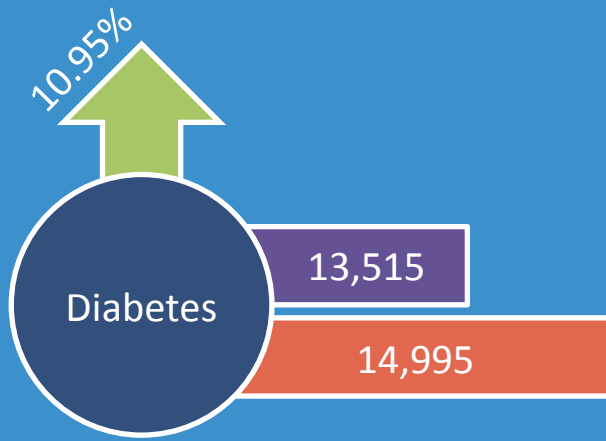
Vision providing a clearer picture



Proof it works - Greenwich CCG



- Chronic disease case finding
- Data entry templates at practices
- Vision & EMIS
- Yearly comparative analysis
- Feedback from CCG and federation to practices



Engaging in the Community

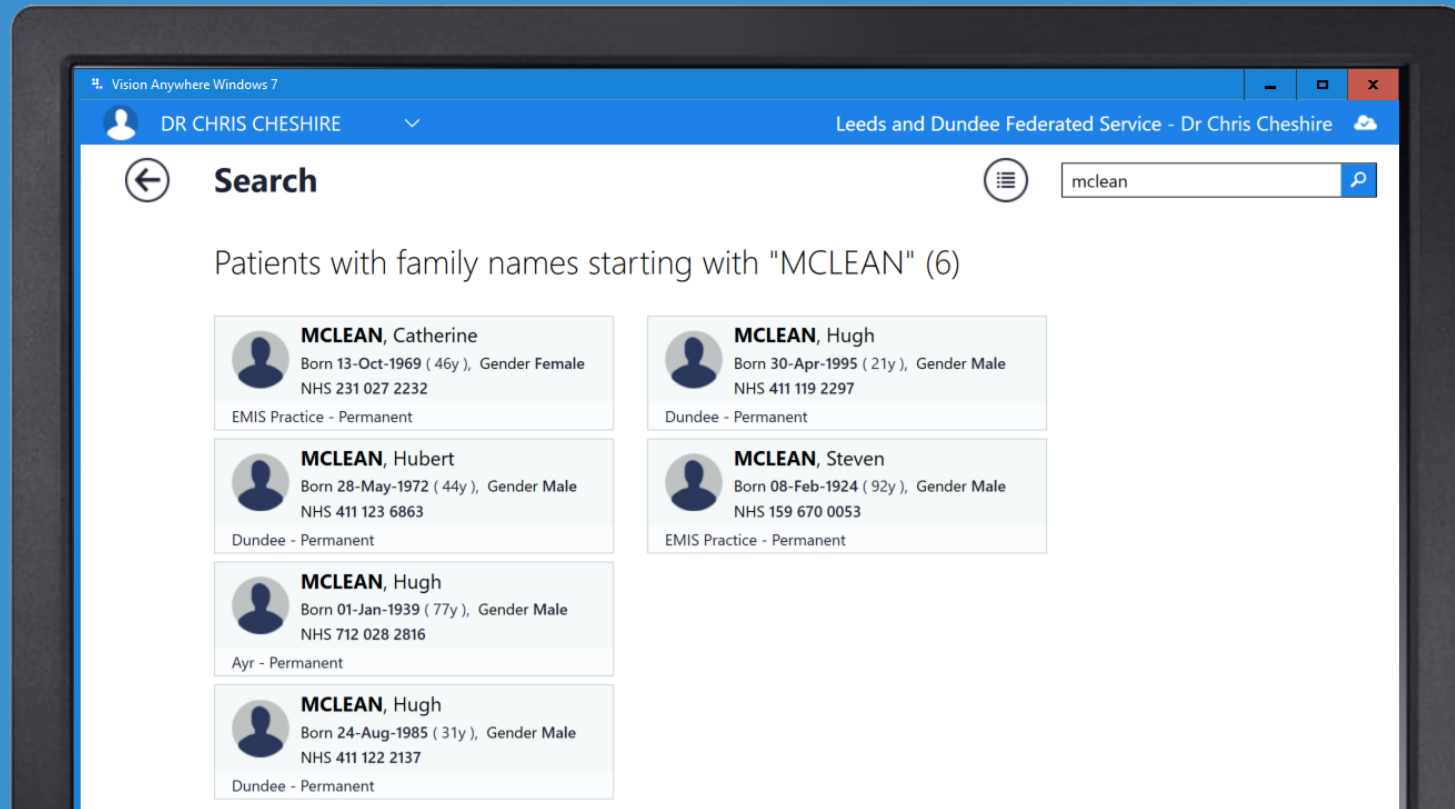
Record sharing

- Between GPs
- With other clinicians
- With social carers
- Interoperable systems



Engaging in the community

All your patients together



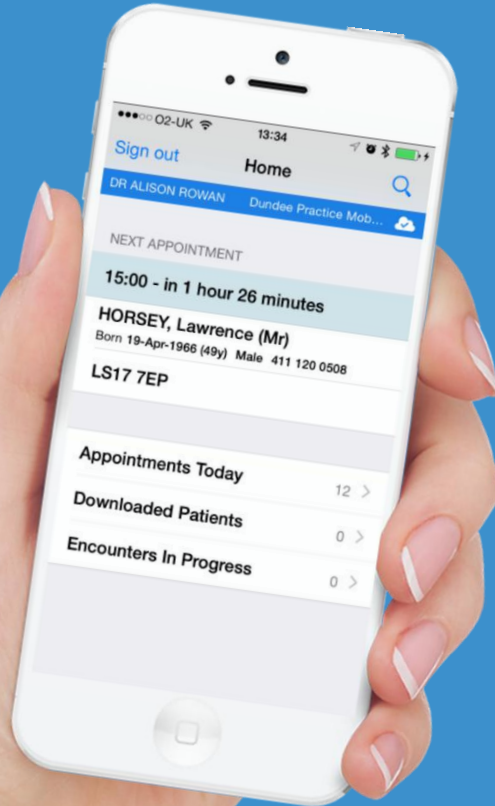
Engaging in the Community

Access records any time, anywhere



Engaging in the Community

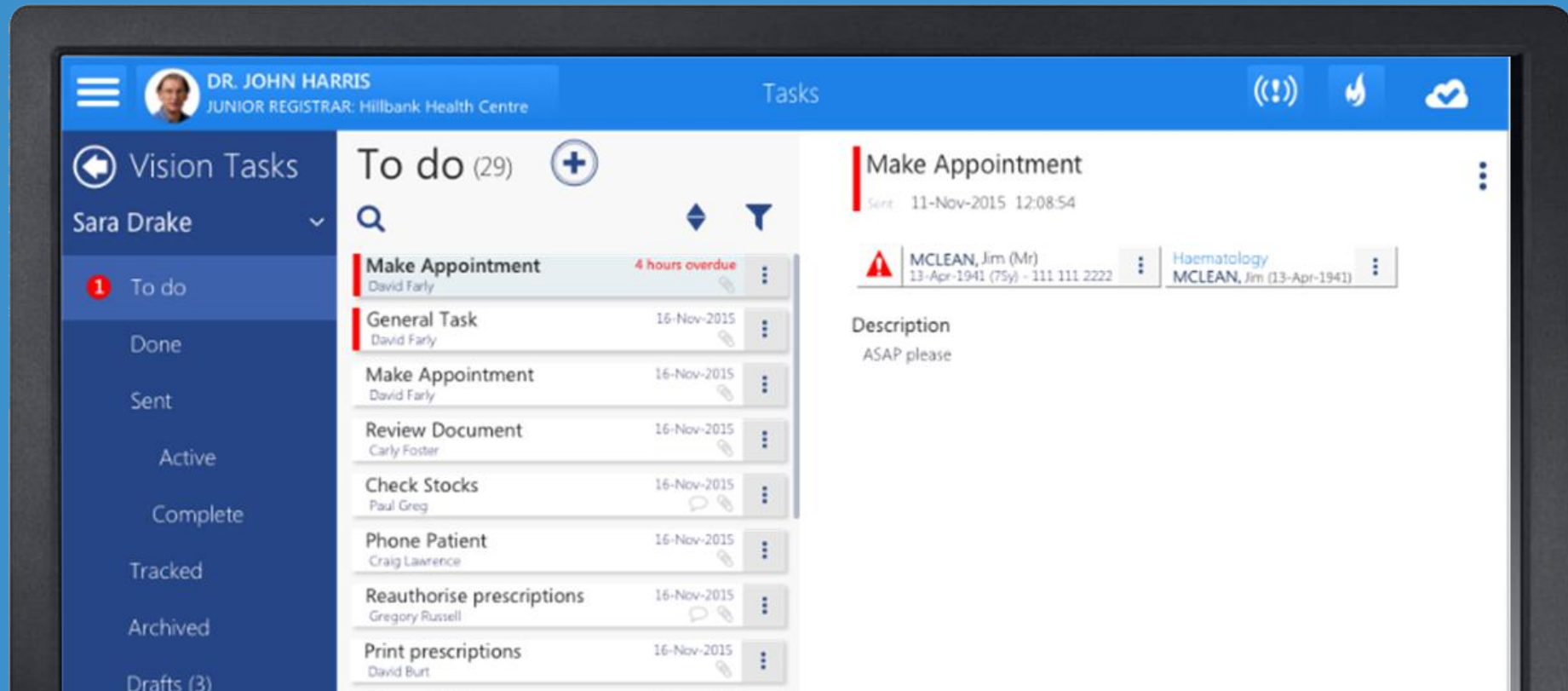
Sharing made easy



- This is Vision Anywhere, our app that allows records to be accessed at any time, anywhere
- Apps for all major smartphones and tablets
- Record sharing built-in

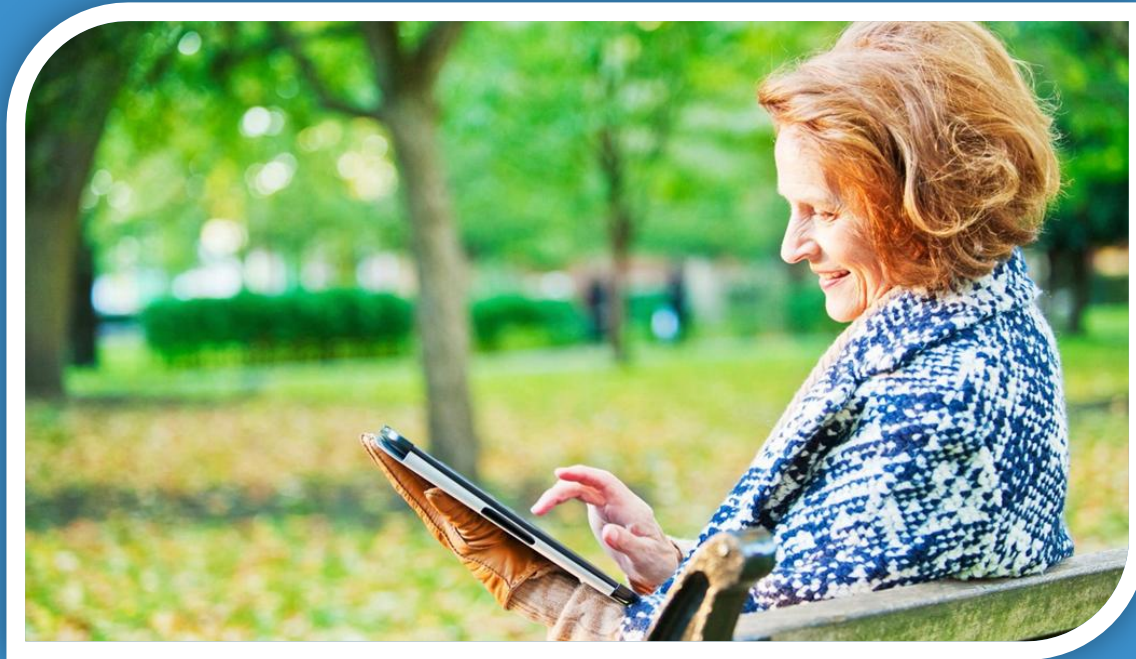
Engaging in the Community

Transforming teamwork



Empowering Patients

Self management



Empowering Patients

Patients decide who sees their record

 **Patient Consent**

Confirm that the patient has given permission to access their record by selecting the most appropriate option from this list

General practice registration

Expressed patient consent to access

Self-claimed relationship

External access

Patient has given consent

Emergency Consent

Open

 Record a consultation without consent

Empowering Patients

Patient's accessing their record



My Account 
Sign Out 

My Medical Record  Paul Kane

Medication

Diagnosis

Event History

Examination Findings

Problems

Risks And Warnings

Procedures

Investigations

Current Diagnosis



Date
30-Jun-2008

Problem / Detail
+ Furuncle - boil

Past Diagnosis



Date
There are no Past Diagnosis records in the patient's record



My Account 
Sign Out 

My Medical Record  Paul Kane

Medication

Diagnosis

Event History

Examination Findings

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Risks And Warnings

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Examinations



Date
01-Aug-2014

Examination
+ O/E - weight

Result
83.5 kgs



My Account 
Sign Out 

My Medical Record  Paul Kane

Medication

Diagnosis

Event History

Examination Findings

Problems

Risks And Warnings

Procedures

Investigations

Current Problems



Onset
There are no Current Problems records in the patient's record

Past Problems



Onset
There are no Past Problems records in the patient's record

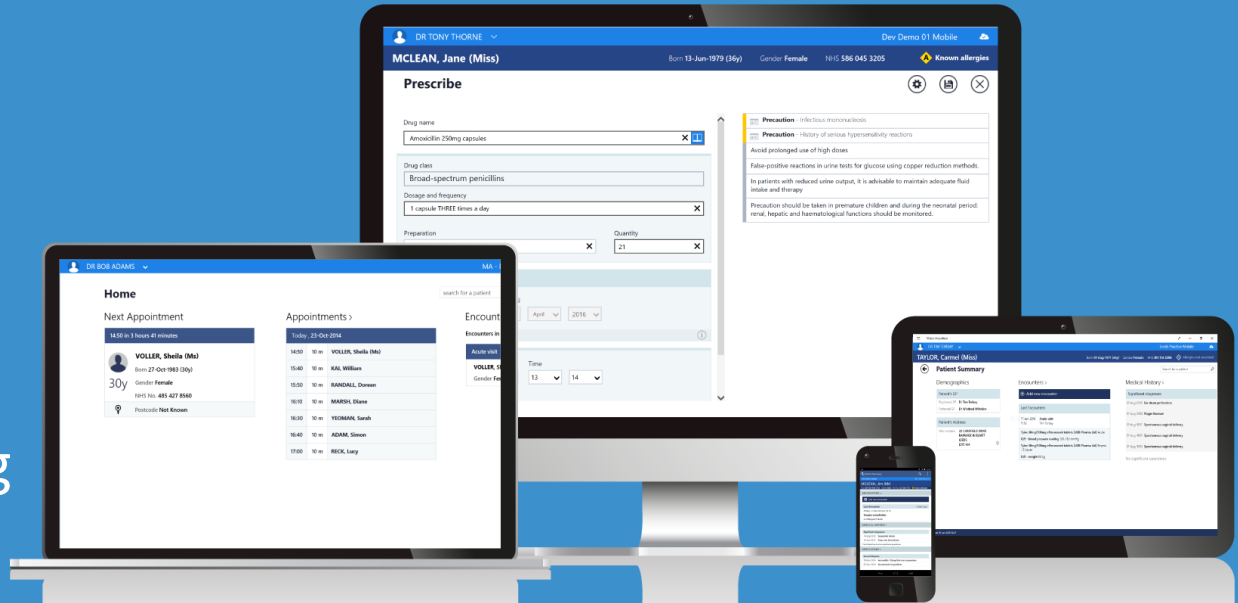


- GP review required for each patient
- Categories can be blocked

Social Movement

Interoperability is key

- Vision
- Clinical portals
- Patient Portal
- Patient Signposting



Conclusion

Improved quality of care, Saves time, makes life easier



Prevention

Engaging
Community

Social Care

Patient
empowerment

Vision

Shared care

Federations (Clusters)



Community



Out of Hours



Integrated



Joined up



Questions

