

SCIMP Conference 2012

Unlocking IT

Making Sense of eHealth in Practice

Where now for eHealth in Scottish
Primary Care?

CONFERENCE
REGISTRATION



For further updates and information

www.scimp.scot.nhs.uk www.shscevents.co.uk

To register:

www.shscevents.co.uk

Enquiries to:

mhart@nhs.net 0131 275 7746

Venue:

Crieff Hydro Hotel

Dates:

6 & 7 November 2012

With the GP systems migration complete and bedding in, exciting new developments are coming along with Electronic Document Transfer and pathology ordering systems planned, implemented and on their way to a desktop near you. Wireless access to records from the patient's home is becoming a reality. The Key Information Summary and clinical portals bring more shared records for use outside the Practice. Another significant advance in nationwide prescribing safety, through medicines reconciliation, will soon become tangible. The GP record is the most complete electronic health record in Scotland and opening the records to allow patients access to services stands to transform how Scottish citizens keep well and healthy in future.

Against this backdrop, SCIMP's role to champion the effective use of eHealth by frontline staff and make the business of primary care easier, safer and better is more important than ever. This year's conference brings together expert users in GP systems and the people at the heart of delivering this new eHealth future. Our programme will provide a mix of key presentations and active workshops to inform and stimulate discussion and debate about how we deliver on this potential. The popular panel debate returns for another year and we have invited key systems suppliers to provide updates on their future plans and developments. Topical exhibitors, plenty of networking opportunities and our popular dinner and ceilidh combine once more to make the SCIMP Conference essential for everyone involved in Primary Care.

Ticket Details

Save £20 on all packages if you book before 14 Sept 2012.

A. Full Conference Package (One night's accommodation and conference dinner)	£330 + VAT
B. GPs, Nurses, Practice Managers and User Group Members (One night's accommodation and conference dinner)	£250 + VAT
C. Non-residential (both days) (Does not include accommodation or the conference dinner)	£250 + VAT
D. GPs, Nurses, Practice Managers and User Group Members (6th November non-resident)	£170 + VAT
E. GPs, Nurses, Practice Managers and User Group Members (7th November non-resident)	£170 + VAT

Registration Deadlines

14 September 2012
Early Bird Discount ends

29 October 2012
Closing date for Registrations

Programme Day 1 6 November 2012

08:30 REGISTRATION – OUTSIDE MELVILLE HALL		14:00	Why Is It All So Difficult ?!	Stephen Walker, Managing Director, SPFIS Ltd
09:30	Welcome and Introduction Dr Paul Miller	14:40	STREAM 4	
09:35	Information & Quality Derek Feeley, Director-General Health & Social Care and Chief Executive of NHSScotland.	15:20 COFFEE & EXHIBITION – MELVILLE HALL		
10:15	STREAM 1	16:00	Panel Debate – How do we unlock the potential of electronic records to empower people to live longer, healthier lives? Chaired by Sean Brennan, NHS Lanarkshire	
11:00 COFFEE & EXHIBITION – MELVILLE HALL		17:00 CLOSE OF DAY ONE SESSIONS		
11:30	STREAM 2	19:00	Reception	FERNTOWER SUITE
12:15	STREAM 3	19:30	Dinner	MELVILLE HALL
13:00 LUNCH & EXHIBITION		21:30	Ceilidh	MELVILLE HALL

CONFERENCE STREAMS – DAY ONE

Please choose one parallel session in each stream.

10:15 STREAM 1	11:30 STREAM 2	12:15 STREAM 3	14:40 STREAM 4
S1a HandiHealth Ewan Davis	S2a HandiHealth Ewan Davis	S3a ATOS	S4a ATOS
S1b Turning Data into information Richard Johnson	 S2b Turning Data into information Richard Johnson	S3b Key Information Summary (KIS) Libby Morris & Jonathan Cameron	S4b Key Information Summary (KIS) Libby Morris & Jonathan Cameron
S1c National Vision User Group Dr Bradley Cheek	S2c National Vision User Group Dr Bradley Cheek	S3c Chronic Medication Service Catherine Scoular & Rowen Paton	S4c Chronic Medication Service Catherine Scoular & Rowen Paton
S1d Medicines reconciliation & safety Gregor Smith	S2d Medicines reconciliation & safety Gregor Smith	S3d EMIS National User Group Jim Campbell	S4d EMIS National User Group Jim Campbell
S1e Change Advisory Board and RFC Process Bruce Thomson & Kevin Boylan	S2e Change Advisory Board and RFC Process Bruce Thomson & Kevin Boylan	S3e Person Centred Strategy Blythe Robertson	S4e Person Centred Strategy Blythe Robertson

Programme Day 2 7 November 2011

08.30 REGISTRATION – OUTSIDE MELVILLE HALL

- 09:30 Welcome and Introduction
Dr Paul Miller
- 09:35 “We don’t talk anymore”
Ros O’Connor, Practice Manager, Portree Medical Centre
- 10:15 STREAM 5

11:00 COFFEE & EXHIBITION – MELVILLE HALL

- 11:30 STREAM 6
- 12:15 The Necessary Pace of Clinical Care
Dr Gordon Caldwell, Consultant Physician,
Western Sussex Hospitals NHS Trust

13:00 LUNCH & EXHIBITION

- 14:00 EMIS & Vision Roadmaps

14.45 COFFEE & EXHIBITION

- 15:00 SNUG AGM

CONFERENCE STREAMS – DAY TWO

Please choose one parallel session in each stream.

10:15 STREAM 5

S5a

ALISS Project
Christine Hoy & Graham Kramer

S5b

A National GP Information Service
Eddie Adie

S5c

Bring back coffee time! How can we get people talking again?
Ros O’Connor

S5d

Interoperability and the MIG - experiences in Cumbria
Dr Bradley Cheek

S5e

SNUG – Getting the best for you?
Neil Kelly & Jim Campbell

11:30 STREAM 6

S6a

ALISS Project
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S6b

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Crieff Hydro

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With over 40 onsite activities to choose from it is easy to mix business with pleasure at Crieff Hydro. Our Outdoor Activity Centre provides a wide range of exhilarating pursuits ranging from quad biking and outdoor laser quest to bespoke team challenges. SCIMP participants can save 25% on all outdoor activities.

Find out more about the activities available when contacting our team on 01764 651622.

Book Now!
Contact our leisure team on
01764 651624
Quoting ‘SCIMP’ to receive
the appropriate discount.

Plenary Session Synopses

Information & Quality

Derek Feeley, Director General Health & Social Care,
Scottish Government

- Focus on improved inter agency case management.
- Some examples of local innovation
- The partnership approach of GPs in planning of improvements.
- Closing the loop – medicines reconciliation at admissions and discharge, electronic discharge letters with coded information direct into GP systems. Further investment in enterprise versions of GP systems
- Person centred e-health

Why is it all so difficult?!

Stephen Walker, Managing Director, SPFIS Ltd

From the perspective of over 10 years directing a wide range of national information systems programmes in England I will consider the lessons that should have been learned about what works (and what does not), examine why failure is always more likely than success and offer views on what needs to change if the benefits that Information Services should deliver to patients and providers are ever to be realised.

Panel Debate

Sean Brennan will facilitate a lively debate on how do we unlock the potential of electronic records to empower people to live longer, healthier lives?

The Necessary Pace of Clinical Care

Dr Gordon Caldwell, Consultant Physician, Western
Sussex Hospitals NHS Trust

Doctors need to view that they care for a cohort of patients. The pace of work must exceed the pace of progression of diseases in the cohort. Processes for entering, viewing and understanding clinical data must not slow the pace of clinical work.

Parallel Session Synopses Day 1

S1a & S2a

HandiHealth

Ewan Davis, Director, Woodcote Consulting

S1b & S2b

Turning data into information

Richard Johnson

- Extracting data securely and accurately
- Presenting the data in different ways
- Turning the data into information

S1c & S2c

National Vision User Group

Dr Bradley Cheek

A look at the functions and benefits of the National Vision User Group. Why be a member, and why get involved.



Parallel Session Synopses Day 1

- S1d & S2d** **Medicines reconciliation & safety**
Gregor Smith
- S1e & S2e** **Change Advisory Board and RFC Process**
Bruce Thomson & Kevin Boylan
GP IT Systems- User Request for change process Function of the Change Advisory Board
- S3a & S4a** **ATOS**
- S3b & S4b** **Key Information Summary (KIS)**
Libby Morris & Jonathan Cameron
The aim of the Key Information Summary is to share key information for patients who may need care in Out of Hours (OOHs). KIS contains a free text field for 'special notes' for OOHs as well as dates of expiry and notes on consent to improve the governance of the special notes process.
The KIS 'special note' will be an alternative to the thousands of special notes already on file in OOH organisations and NHS24 which have been faxed or emailed from Practices.
- S3c & S4c** **Chronic Medication Service**
Catherine Scoular & Rowen Paton
Greater Glasgow and Clyde NHS Board have successfully implemented the Chronic Medication Service in a number of Practices and are now engaged in full roll out. This workshop is designed to provide an overview of the journey so far, key learning points and practical advice for implementation in your Practice/board area.
- S3d & S4d** **EMIS National User Group**
Jim Campbell
- S3e & S4e** **Person Centred Strategy**
Blythe Robertson
The presentation will showcase work that is ongoing with a number of GP Practices across Scotland, to look at how people can more effectively interact with health services via electronic means.

Parallel Session Synopses Day 2

S5a & S6a

ALISS Project

Christine Hoy & Graham Kramer

S5b & S6b

A National GP Information Service

Eddie Adie

This workshop will look at a proposal for a National GP Information Service in Scotland, including considering Information Governance and how data can be used to support:

- Intelligence to support treatment/care provision
- National & NHS Board policy, planning & evaluation
- Audit, benchmarking and peer review amongst practices and CHPs
- Research
- National primary care publications and reports.

S5c & S6c

Bring back coffee time! How can we get people talking again?

Ros O'Connor

S5d & S6d

Interoperability and the MIG - experiences in Cumbria

Dr Bradley Cheek

Why interoperability? What we have been doing in Cumbria over the last year or so. Using the MIG to communicate between Vision and Emisweb, with a real time demonstration.

S5e & S6e

SNUG

Neil Kelly & Jim Campbell

What have SNUG been up to over the last year? This is a chance to influence the things we are asking the suppliers of your systems to provide for you and asking the Scottish Government to support in improving the IM and T facilities for Practices in Scotland.

Biographies

Eddie Adie

Principal Information Development Manager, NHS National Services Scotland (ISD)

Eddie has worked in a variety of roles and organisations within NHSScotland, joining ISD just over 10 years ago. His current role is in ISD's Data Modernisation team which aims to support the development of new data collection to help fill particular information and intelligence gaps, particularly in relation to Primary & Community (Health & Social) care.

Kevin Boylan

Lead Service Manager, NSS NISG

Kevin has worked in NISG for 11 years and was the GPASS Support Manager. He is now NISG Lead Service Manager, Managing the GPIT Engine Room, which includes the GPIT Change Advisory Board.

Sean Brennan

Clinical Portal Programme Manager, NHS Lanarkshire

Sean has had a varied career getting to Health Informatics from a professional career initially in Pathology as Chief Medical Laboratory Scientist in Immunology, then Clinical Audit. It was during his time in audit that he realised that without good quality and timely clinical information, clinical audit was impossible. His career moved into health informatics with the position of national NHS Electronic Patient Record project manager in England during the Information for Health strategy period followed by a two year spell as an EPR system designer/developer with a commercial computer vendor/supplier. In 2002 Sean launched Clinical Matrix Limited, a network of consultants engaged in strategy development; project management; business cases; clinical change-management and general informatics projects for the NHS and commercial customers. Recently Sean has project managed the national "IT Implications of the New Ways of Waiting" project for Scotland; the implementation of an Electronic Document Management system in Mental Health in Dumfries & Galloway; project managed a project on the extension of the use of the (Scottish) Emergency Care Summary record in planned care and is now project manager for the development of a Clinical Portal across NHS Lanarkshire. His best selling book "The NHS IT Project. The Biggest Computer Programme in the World Ever!" was published in April 2005 by Radcliffe Publishing and it considers the English National Programme for IT (NPfIT) (being delivered by Connecting for Health), in the context of the last 20 years of health IT.

Dr Gordon Caldwell

Consultant Physician, Western Sussex Hospitals NHS Trust

Dr Caldwell qualified from Oxford University and King's College Hospital Medical School. He is a Fellow of the Royal College of Physicians in London. He has been a Consultant in General Medicine in Worthing, West Sussex since 1993, and a Clinical Tutor since 2000. He has always been interested in the effective use of computers since first training on an IBM PC in about 1985. Sadly in NHS England, at least, little consideration has been paid to the necessary pace of work, eradication of duplication and appropriate display of data, at the point of inpatient care. Some very simple measures should be employed as new IT processes are deployed and further developed to ensure they support the processes of diagnosis and timely clinical care.

Dr Bradley Cheek

GP, Locality IT Lead, NVUG Panel Member, James Street Group Practice

Bradley moved GP Practices from the North East to the North West of England six years ago, and from iSoft Synergy to INPS Vision. Since then he has been involved in developing interoperability between systems: the biggest challenge being to get everyone on board with the developments. This continues to be almost as challenging as learning to play the piano at the age of 54.

Derek Feeley

Director General Health & Social Care, Scottish Government

Derek Feeley has been Director General (DG) Health and Social Care and Chief Executive of the National Health Service (NHS) in Scotland since November 2010. From January 2011, the DG role was extended to cover Health and Social Care. He is the principal adviser to Scottish Ministers on health and care issues and he provides direction to the work of NHS Boards in ensuring the delivery of high quality healthcare. As a member of the Scottish Government's Executive Team he has a lead role across Government on improvement and creativity. Derek is a career civil servant with a varied background in policy analysis. From 2002 to 2004, he spent two years as Principal Private Secretary to Scotland's First Minister. Thereafter, Derek moved on to work on developing a framework for service redesign in the NHS. He was a 2005-06 Harkness/Health Foundation Fellow in Health Care Policy and spent a year in the United States working with Kaiser

Biographies

Permanente and the Veteran's Health Administration. Derek was appointed as Director of Healthcare Policy and Strategy on his return. In that role he was responsible for advising the Scottish Government on all healthcare quality issues, including patient safety, and he also led on healthcare information technology.

Richard Johnson

Sales Manager, Apollo Medical Systems Ltd

Apollo Medical Systems is the leading supplier of Primary Care data extraction and clinical audit services to the NHS and the Private Sector in the UK. Working in close partnership with clinicians and leading suppliers, our proven solution extracts data to provide valuable information for GP Practices, GP Consortia, Primary Care Trusts and the Department of Health.

Neil Kelly

GP, Dumfries & Galloway

Dr Neil Kelly is a GP in Annan in Dumfries and Galloway and the Co-Chair of SNUG.

Libby Morris

GP

Libby Morris is a GP principal in Edinburgh. Libby is a member of the Health Informatics Group of RCGP (UK) and the Joint GP IT group. While Chairwoman of the GPASS Users Group she helped to set up SCIMP, and continues to be involved on behalf of the group in projects such as the Emergency Care Summary, the ePalliative care Summary, Key Information Summary and the Docman Transfer Project and supporting the IT facilitators. She works for the Scottish Government Health Department as a Clinical eHealth Lead for Primary Care.

Ros O'Connor

Practice Manager, Portree Medical Centre

Roslynne has been a Practice Manager for nearly 12 years in Forth Valley and latterly Highlands. In addition to being a member of SCIMP, she is also a VTS Practice Manager Trainer and a local Co-ordinator for Scottish Practice Manager Development Network.

Nationally she has provided Practice Management input into many ehealth developments including GP2GP, docman transfer and SCCRS and to the wider Safety Improvement in Primary Care work. Being a Practice Manager she has a different insight into the delivery of ehealth, the impact on service provision and on those who work in General Practice.

Rowen Paton

IT Facilitator, NHS Greater Glasgow & Clyde

Rowen has been in post since 2006 predominantly supporting the 312 Community Pharmacy contractors within the board to implement their new contract. Currently working with both community pharmacies and colleagues in General Practice to implement the Chronic Medication Service.

Catherine Scoular

IM&T Facilitator, NHS Greater Glasgow & Clyde

Catherine has been in post since 2006 and works mainly with community pharmacy. She is currently working with the wider team to implement the Chronic Medication Service.

Blythe Robertson

Senior Policy Officer eHealth, Scottish Government

Blythe Robertson has worked for the Scottish Government for 11 years, in range of programme and strategy roles, with a strong focus on health, social care and the information challenges of cross-sector working. He is currently working on the development of the Health and Social Care IT Strategy.

Dr Bruce Thomson

GP IT Advisor, NHS Lanarkshire

Bruce has been a GP partner in Lincluden Surgery, Uddingston since 1985 and GP IT Advisor for NHS Lanarkshire since 2005. Following membership of the GP IT System Procurement Project Board he now chairs the Change Advisory Board where he is looking to develop links with both SNUG and SCIMP.

Stephen Walker

Managing Director, SPFIS Ltd

Stephen Walker started in the NHS as a trainee accountant at Macclesfield Hospital in 1973. After implementing mainframe financial systems at hospitals in Merseyside and Cheshire he became Primary Care IT Advisor for the North West and developed systems that were used in over 100 GP Practices. Stephen won Best Primary Care System of the year in 1997. He has directed a number of national programmes including: Project Connect – connecting all GP Practices in England to the internet/NHSnet Pathology Results Messaging The New GP Contract – QMAS and QOF systems Electronic Transmission of Prescriptions he was CIO of the UK Biobank and I.S. Programme Director for the National Institute for Health Research. He has just completed the definition of a new architecture for NHS Patient Feedback for the Department of Health and has an M.Sc. in Medical Information Systems and was made an Honorary Professor of Healthcare at the University of Manchester.