

## SCIMP Conference 2008

### Feedback from Conference evaluation questionnaire

#### Principal Speakers

##### Options and Opportunities for eHealth Professor Andrew Morris

Excellent	Good	Average
64	30	1

A very inspiring and humorous talk.

Always a worthwhile speaker!

Entertaining but skimming too much and too long on the surface of self-evidence. A little more pragmatic in-depth analysis would have been better.

Informative and entertaining

Really good to hear some positive approaches to the value of developing eHealth systems.

Similar to last years presentation, but excellent speaker.

Very entertaining

Very good inspirational speaker who added humour to the presentation making it enjoyable and interesting

Very good speaker

##### Gold Standards for Gold Patients Dr Elizabeth Ireland & Dr Libby Morris

Excellent	Good	Average
12	61	22

An attempt to bring idealistic standards to bear on this planet. Wonder how long it lasts

##### 18 Week Referral to Treatment – the referral is the key Tracey Gillies

Excellent	Good	Average
11	56	26

Consultant clinics are the still the main focus - the issues are different for AHPs - so hopefully these will be discussed at a future conference

Down to earth. Good pragmatic approach but not seen through the politics of it all.

##### Information Governance Dr George Fernie

Excellent	Good	Average
7	56	22

A little too drawn and too entrenched in minutiae of consent models.

## **Healthspace providing a new dynamic arena into electronic records**

### **Dr Gillian Braunold**

<b>Excellent</b>	<b>Good</b>	<b>Average</b>
<b>13</b>	<b>45</b>	<b>27</b>

An example how parallel evolution affects IT in healthcare too. Many very similar projects have been developed independent of each other and blissfully unaware of what somebody else may have already done...

Interesting but scope of HealthSpace seems too broad

Interesting for some sections of the audience and well presented

Some questions from the floor were not addressed

Vapour ware rather than reality.

Very useful and informative session

## **Information Literacy – are you prepared or paralysed?**

### **Heather Strachan**

<b>Excellent</b>	<b>Good</b>	<b>Average</b>
<b>8</b>	<b>27</b>	<b>43</b>

Difficult to follow and take any message away from.

Excellent overview

Had seen some of the content before - looked like it had been plagiarised.

Mainly a review of famous literary quotes

Nice speaker... talk could be pepped up a bit

This seemed to be a scripted talk and I switched off after 10 mins

## **Migrating data/migrating systems**

### **Dr Leo Fogarty**

<b>Excellent</b>	<b>Good</b>	<b>Average</b>
<b>6</b>	<b>33</b>	<b>36</b>

A very difficult subject to convey

Came across as being badly prepared and inappropriate level of detail for attendees

Complex technical presentation

Dr F clearly knows his stuff, but topic far too detailed and specialised for this broad audience.

Better suited to a parallel session

Far too detailed and technical. Not aimed for the wider audience.

Hard to make out.

I am sure the detail was of interest to some, but I was lost!

Information presented was very technical which may have not suited the audience

Interesting topic but could not hear Dr Fogarty too well further back in audience

Not his fault - far too technical and detailed for this audience

Reasonable presentation but far too technically based for the audience.

This would have been a perfect opportunity to capitalise on the future move from GP system.

However, it would have been more beneficial if the speaker elaborated on practical issues rather than technical ones.

Was a bit over my head I'm afraid!

## **Shared Record Governance Project**

### **Dr Alan Hassey**

<b>Excellent</b>	<b>Good</b>	<b>Average</b>
<b>9</b>	<b>44</b>	<b>18</b>

A little too superficial and but otherwise good.  
 I'm afraid I couldn't stay for this  
 Lack of content. More audience participation than necessary  
 Missed this workshop through choice.  
 This would have been better as a workshop

### **Looking forward, pulling together and pressing on Professor Lewis Ritchie**

<b>Excellent</b>	<b>Good</b>	<b>Average</b>
<b>23</b>	<b>34</b>	<b>10</b>

Amusing round-off to very good conference  
 An enthusiastic end to the sessions  
 An excellent summation as usual !!  
 Entertaining and informative  
 Not as good as previous years...  
 Prof is always a great person to round-off but it was a pity that we saw some of his slides and content last year.  
 Same old jokes. same old slides, same old Peterhead. Is there anything new out there? No comment at all about the role of practice systems (demise of GPASS good, bad?)  
 Was sorry to miss this

### **The presentation made by the IT Award Winner Dr Colin Simpson**

<b>Excellent</b>	<b>Good</b>	<b>Average</b>
<b>12</b>	<b>48</b>	<b>11</b>

## Parallel sessions

### InPS Systems User Group (inc Masterclass)

Excellent	Good	Average
8	5	4

I gave it so may be biased

It was not quite the focus I expected - those of us who weren't clinical leads didn't know who in the audience v

No real structure for session. Not what I expected

Usual good discussions

Very technical and detailed

### EMIS National User Group

Excellent	Good	Average
1	2	1

### GPASS Updated Functionality

Excellent	Good	Average
12	33	7

Again room over-crowded but seats brought in eventually. Maybe the increase in audience should have been  
Discussion about future of GPASS probably the most important session of the day.

Good user forum to pass on opinions

Learned about PALM and Bluebay - good valuable development.

More questions arising than answers given

Panel lead did not help with uncertainty in the minds of many of the attendees. Did not have facts and figures

### Atos Origin Alliance Vital Life

Excellent	Good	Average
2	2	9

Lovely speaker, easy to listen too and engage with

Not appropriate, should have chosen another option

Original workshop choice was cancelled

Sales pitch

This was not the session that I had requested

### Atos Origin Alliance Tomorrow' Communities

Excellent	Good	Average
0	1	3

## NMAHP – Readiness for eHealth

Excellent	Good	Average
3	8	9

It didn't seem very relevant

Nice speaker, boring subject

Overview was mainly for people who were not NMAHPs but very useful update for NMAHPs!

This was an ego trip session for nursing

## Community Nurses Measure Up

Excellent	Good	Average
1	21	5

Digital stories used were very informative and group discussion (at my table anyway) was very good.

Very interesting presentation

## Meet the Clinical Leads

Excellent	Good	Average
0	8	13

A dry but crucial topic made fairly interesting!

Ran well over time - and therefore there was no discourse between attendees

Unstructured, very vague - needed an experienced facilitator

## Emergency Care Summary

Excellent	Good	Average
6	12	1

## GP Connect – the electronic transfer of GP system records

Excellent	Good	Average
8	25	6

Although liked the informality, could have been a little more structured. It is sometimes difficult for audience to Not what I expected from the title

This was very obviously a case that decisions had been made and they were trying to get more info from us to and to gauge that if they put actions in place what our reaction was.

I particularly liked it when they stated that emailing patient information was safe when those same email recei

This wasn't so relevant to me because I am not in a practice, but it was well presented

This workshop is what I chose but I couldn't get into the room as it was overcrowded. Therefore I did not atte

## Sharing and Caring – Information Governance in General Practice

Excellent	Good	Average
4	22	10

Factual statement of functionality. liked it  
Not rated as linked to one of the speakers  
Very good presentations on an important topic

## The role of decision support in prescribing safety

Excellent	Good	Average
4	4	1

As previously - linked to speaker  
This wasn't very relevant to me, and the second section seemed to be overly promotional of a commercial product  
Thought provoking

## Using Information – Improving healthcare

Excellent	Good	Average
1	10	16

Good  
Had I had more information about the workshop's contents prior to my selection, I would not have attended it.  
It was merely a workshop stating the contents of a website which I am quite able to browse myself.  
I feel this wasn't appropriate as a workshop and I am disappointed that my time wasn't better spent at another  
Not what I expected from the title  
Not what I thought it was going to be - I think the title was misleading - perhaps more explicit titles on all sessions  
There was a bit of repetition between this session and the first NMAHP session and this was not identified by  
we were provided with to help us select the sessions  
Very useful update.  
Would not have attended if I had known this was just someone talking (in monotone) about a website.  
Give us the web address & let us go figure, we are computer literate!

## Herding cats !

Excellent	Good	Average
12	14	1

Like the video  
Not what I expected, it was mainly about Vision.  
Room too small for audience, very hot and uncomfortable. However, good interaction/participation from the audience  
Talk excellent & gave very practical feedback & advice on user experience. Marred by extreme heat in the room

## **SNOMED-CT – a new terminology for Clinical Care**

<b>Excellent</b>	<b>Good</b>	<b>Average</b>
<b>8</b>	<b>18</b>	<b>8</b>

Good update on how the coding system works

I felt this was a very difficult topic for the presenters.

Spelling errors in powerpoint presentation. Primary speaker had to refer to expert for confirmation of presentation

Very informative and good discussion. Very interesting overview - and useful contacts made.

Very interesting but above my head

Would very much like this to have time to be run as a workshop with more experts invited

## **Patient Safety in Primary Care**

<b>Excellent</b>	<b>Good</b>	<b>Average</b>
<b>1</b>	<b>6</b>	<b>2</b>

Interesting local initiative which others could take ideas away from.

This was clearly aimed at GPs but interesting to NMAHPs

## **Why Practices must change**

<b>Excellent</b>	<b>Good</b>	<b>Average</b>
<b>9</b>	<b>22</b>	<b>7</b>

This was a very practical session

Very informative

## **Shared e-Records – the challenge of managing clinical diversity**

<b>Excellent</b>	<b>Good</b>	<b>Average</b>
<b>7</b>	<b>18</b>	<b>7</b>

Excellent presentation - clear and thought provoking

Very interesting

## Conference Ratings

### Is there anything that you would like to see included in next year's event?

#### Open-Ended Responses

AMS and CMS presentations and/or workstream

An ideal opportunity to hear about IT issues at the coal face

Ask delegates if they would like a table plan for dinner

Better/more engaging presentations

Board level projects

Clinical decision support - there are a huge number of sources of information available to doctors online - which are best to be used during the consultation ?

ePharmacy

It would be good to get more presentations - either jointly presented by NMAHPs or aimed more at NMAHPs

More about INPS Vision

More demonstration of IT systems and developments

More examples of current good practice/systems.

More 'in your face' Primary Care/practice based sessions.

More information on the contents of workshops

More practical workshops rather than esoteric discussions.

More workshops directly relevant to GP computing

No ceildh!

Patient perspective - examples of ehealth improving patient care experience

Patient views

Personally I didn't get much from the sessions though enjoyed the opportunities to network, feel

more time for this needs to be scheduled in conference

Presentation from Scottish Government

Stronger focus on IT in everyday practice and a 'marketplace' for ideas

Water available throughout the day

### Has the conference provided you with any ideas that you might consider implementing locally?

Yes	Possibly	No	Comments
24	31	16	14

As always very good update on what's happening in the IT world and also to an extent in GP land

As an exhibitor.....

Back scanning, we are actively looking into this & we had the opportunity to speak with people

who had already implemented this. Also looking into on-line appointment booking.

Clinical System Migration is going to be a big issue everywhere soon, I imagine it will still be relevant for next year's SCIMP.

I am not in a GP Practice and work centrally at the NHS. It was fantastic though to get an idea of all

the different changes going on out there and what the practices have to cope with and



change their processes to fit in.  
 Little to take home which was of immediate practical value  
 Not directly relevant  
 Our data security needs tightening up! Following a demonstration at one of the stands I will be installing the appointment cards from label trace  
 Progress national GP data extraction service  
 Risks around medication  
 Skills available in Multilex in managing prescribing decisions  
 We are interested in using Lab Book - samples monitoring database.  
 Will take forward some of the information re SNOMED-CT for consultation with RCSLT

**If you attended the conference last year, was this year's overall standard**

Better	About the same	Worse	Comments
15	25	14	16

Did not come away with much from a number of the sessions  
 Felt some of the speakers & topics were not as inspirational/interesting as they could be  
 However as an AHP Leader I realise that the conference is not 'pitched' at my requirements entirely.  
 I felt the evening didnt go as well as I would have liked. I love the ceilidh but I feel people stick in their own groups. It would be better to have name places for people...mix up the groups and allow others to meet and network with colleagues out with their "social" work life.  
 I missed the first morning, which by others accounts was good!  
 It was excellent last year as well!  
 Less china cups. Less variety in cakes and biscuits at break-times. Not enough milk. Food good but chef on day one in unbelievable foul mood (dishing out the pork) and no pudding or sweets) Not enough chairs in some of the workshop rooms.  
 Much less front line GP and practice staff attending  
 Only 10% of attendees were GP's and many older (like me), need to involve more grass root and younger GP's  
 The feel of the conference was that is was scaled down. Workshops seemed less interactive perhaps?  
 The user group sessions were particularly useful.  
 There was far less food for thought and controversial issues covered  
 Very few GP representatives and extremely disappointed that no IT eHealth Leads and very few clinical eHealth Leads were in attendance

**Was there enough time for discussion and networking?**

Yes	No	Comments
70	8	7

As I was there for the 2 days and overnight, I had plenty time for discussion after the presentations  
 and at the reception - also at and after breakfast in the morning. If I hadn't been staying

over, I may not have had as much opportunity to network.  
 However, it is difficult to get the right balance and at the end of the day, delegates will choose to miss workshops in order to undertake more networking.  
 Networking is very important  
 Right balance  
 Skipped a session for networking  
 This was the best bit  
 Yes.

### **Was the conference**

Too long	Too short	The right length	Comments
8	1	71	5

1 day event with the ceilidh the same evening would be enough  
 Although everyone seemed to disappear after lunch on day 2.  
 Conference could have finished at lunchtime on second day.  
 Found the full two days a little lengthy  
 Wednesday PM numbers were definitely thinning out a little. There is a need to make the Wednesday PM particularly useful/important to keep the interest going!

### **Was there enough time allocated for visiting the exhibitions?**

Yes	No	Comments
71	9	5

A short 5-10min break between one workshop ending and another starting would be helpful. I missed the start of my second workshop as it started sharp and I was still finding my way to it.  
 Again difficult to get it right because of networking at the same time.  
 Difficult to say - so much networking to do and so many exhibitions to visit - but it is up to the individual to ensure enough time is left for the exhibitions (I personally didn't do well!)  
 Not enough vendors  
 Only if one skipped one or two of the streams or forfeited lunch.

### **Was the venue for the conference satisfactory?**

Yes	No	Comments
77	4	13

Absoloutely  
 Bed room was in need of refurbishment  
 Bedrooms could do with an upgrade but I believe this is planned.  
 Better signs and timetables should be displayed more widely  
 Didn't Dunblane Hydro used to run shuttle buses to the station? Would improve connection for delegates.  
 Excellent venue  
 Good solid hotel. Parking restricted as usual.  
 Hotel getting past it  
 I think Dunblane Hydro is getting a bit run down these days and could do with

modernising

Really enjoyed the venue - plenty of space and room to mix

Some of the rooms for the breakout sessions were particularly hot and cramped and this did at times detract from the sessions.

The location was good, however, the quality of room service was poor

Thought it is need of upgrading in areas

### **Was the catering satisfactory?**

Yes	No	Comments
72	9	19

Absolutely

Although the lunchtime cold food selection could be improved upon

Beautiful

Canteen

Catering was excellent, organisation of meal times fantastic

Excellent

Excellent

Excellent (bar chef on day 1)

Food excellent for numbers of people attending

I have dietary restrictions for health reasons, which I had notified in advance. The food I got for my main course (meant to be risotto, but appeared to be rice cooked with a stock cube) and the attitude of the staff member serving our table about it was not anywhere close to the standard expected of a hotel like the Hydro. The lunch time catering was very good however.

Lovely

Lunch was excellent Tea/milk/sugar stations not refilled often enough which meant trekking around busy room with cup in hand for milk, once you had managed to locate urn that wasn't empty

Main meal on the Tuesday night took far too long to serve (by an hour or so)

No pudding! Having only attended Day 2 & travelled a long distance ( from Dumbarton ) with an early start I was really hungry & would have appreciated a pudding, though the two courses served were excellent.

Quality of food not as good as in previous years

Salad options, bit bland and repeated each day

The evening meal wasn't particularly good.

Very good

Very good food and slickly organised with no waiting for food

### **Did you enjoy the after dinner entertainment?**

Yes	No	Comments
61	20	25

A ceilidh is a great way of making friends!!!

A little too loud and too long. Not everybody in mood of ceilidh but rather good talk with long lost friends and colleagues. Almost impossible to do.

Avoided it and went to the bar.

But felt it so rude that people chatted while the poor lad played.  
 Did not attend  
 Did not attend  
 Did not stay for the evening  
 Didn't attend  
 Didn't go - had to go through to Glasgow that evening on a family matter  
 Do not enjoy ceilidh's but appreciate a lot of other people do  
 Fantastic piper!! Nobody being stroppy about talking over the entertainment as it was impossible - well done.  
 Great for the drunks, not so great for people that can hold their alcohol a little better.  
 Had a ball  
 I think organisers should ensure that delegates seated at tables at the back of the room hear the speaker as they talked over him. It was very rude and unprofessional.  
 N/a  
 N/A. I only attended the second day.  
 Not a big fan of ceilidh music  
 Not applicable - only attended day 2  
 Seemed most people did.  
 Some disco music would have been good as well.  
 The Ceilidh was brilliant.  
 The evening was good but wasn't particularly fond of the ceilidh  
 Very much thank you  
 Wasn't there, need a N/A answer

**How would you rate the service provided by the Convention Management Service**

Excellent	Very good	Good	Satisfactory	Poor	Comments
40	24	13	3	0	2

Absolutely first class!  
 Very pleasant and helpful.

**How do you rate this online evaluation form**

Easy to Complete	Difficult to Complete	Comments
81	0	5

Multiple choice questions should have control on them, e.g. you can select multiple (and incompatible) answers to same question.  
 Q 31 needs a N/A option for those who did not sample the after dinner entertainment  
 The only problem is trying to remember back to what I thought of the presentations - a week seems a very long time ago!  
 Why do you leave so little space for comments. I know they self expand, but you cannot see more than one sentence at any time. There is so much more space on this website.

**Please nominate a charity that you would like the SCIMP conference to consider when selecting a charity to support in the future**

## Open-Ended Response

All is worthwhile  
Anthony Nolan Bone Marrow Trust  
Any cancer charity  
Any worthy!  
Ayrshire Hospice  
Breast cancer  
Breast Cancer Care  
British Heart Foundation  
British Heart Foundation  
C.H.A.S.  
Cancer Research  
Care International or Strathcarron Hospice  
Carers Scotland or Twinning of Scottish & Malawian Clinics Project  
CHAS  
CHAS, local Scottish Charity  
Chernobyl Children Life Line  
happy to go with the flow  
Help the Aged or one of the mental health charities?  
MacMillan Cancer  
MacMillan Cancer - Scotland  
MacMillan Nurses  
Malawi Supporting Practices  
Marie Curie  
Marie Curie  
Marie Curie Cancer Care  
Medicine sans frontiere.  
Multiple sclerosis  
National Centre for Young People with Epilepsy  
Rachel/Robin House  
Re-invest the funds and have a bigger conference!  
RNLI  
RNLI  
Sick Kids Friends Foundation Edinburgh  
Something/anything Scottish!  
SSPCA  
The Samaritans  
The Vine Trust  
Whizz Kidz  
Wish upon a star